

**The Resource Guide**  
Connecting Communities



# 2021 Charters Towers **Community Directory.**

[theresourceguide.com.au](http://theresourceguide.com.au)

This resource is  
also available  
**online**



This directory was compiled by  
Opening Doors and Connecting Community  
(An initiative of a Local Community Working Group)

**Directory Strategy Group**

Penney Wilson, Joy O’Keefe, Glenda Guppy, Ailsa McIntosh, Leonie Hogarth.

**Tribute to Tania Hornberg**

Opening Doors and Connecting Community would like to acknowledge the contribution of Tania Hornberg to this project.

Tania supported and sustained the project from its conception to her untimely death in July 2020. Tania was a great advocate for people with a disability, an active member of the Charters Towers community and a positive role model. All members of the working group were privileged to work with Tania. Her insights and knowledge are missed by the group and the wider community.



Epilepsy Queensland obtained funding from National Disability Insurance Agency’s (NDIA) Information, Linkages and Capacity (ILC) Building Grants Program (Round 2) for this pilot program from 2018-2020.

The Local Community Working Group will be involved in updating the Directory.

Every effort has been made to ensure the directory contents are accurate and current, however Epilepsy Queensland Inc. cannot be held responsible for errors and omissions. Please forward updates and corrections to:

[services@epilepsyqueensland.com.au](mailto:services@epilepsyqueensland.com.au).

For any questions about this Directory, please contact: Leonie Hogarth, Epilepsy Queensland - 07 3435 5000

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## Aged Care

### A

#### **Access Therapy Services**

Occupational therapy services across the lifespan - paediatrics, aged, and disability. NDIS registered provider. Services in clinic, early learning centres, schools or home.

 144 Ross River Road, Mundingburra QLD 4812, Australia

 (07) 4779 1886

 [info@accesstherapyservices.com.au](mailto:info@accesstherapyservices.com.au)

 [accesstherapyservices.com.au](http://accesstherapyservices.com.au)

 [facebook.com/AccessTherapyServices](https://facebook.com/AccessTherapyServices)

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#### **Alzheimer's Australia (Qld)**

Alzheimer's Australia (Qld) is the Queensland member of Alzheimer's Australia, the peak national charity for people with dementia and their families and carers. We deliver information, education, advocacy and a unique range of support services for people, of all ages, living with all forms of dementia.

 165 Kings Road, Pimlico QLD 4812, Australia

 1800 639 331

 [enquiries@alzqld.org.au](mailto:enquiries@alzqld.org.au)

 [alzheimeronline.org/page/our-services/your-health/nursing-services-dementia](http://alzheimeronline.org/page/our-services/your-health/nursing-services-dementia)

 [facebook.com/Alzheimersqueensland](https://facebook.com/Alzheimersqueensland)

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## Anglicare Community & Aged Services

Services include:

- Public Intoxication Support (via MPIP) - Managing Public Intoxication Program;
- Under 65's (Nursing, personal care, domestic, respite, centre based activities and social support);
- Over 65's HACC (Nursing, personal care, domestic, respite, centre based activities and social support);
- a range of Packaged Care Options to assist elderly clients to remain living independently at home and in the community.

 11/155 Denham Street, Townsville QLD 4810

 (07) 4722 0400

 townsville@anglicaresq.org.au

 anglicaresq.org.au


 facebook.com/AnglicareSouthernQueensland

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## **B** Be (formerly ComLink)

Be (formerly ComLink) - linking community through transport and care solutions. Be provides services such as: Home Care Packages, domestic assistance, personal care, clinical care, allied health, respite care, transfer package, community transport, social support, events and outings. NDIS transport.

 559 Flinders St, Townsville QLD 4810, Australia

 1300 785 227

 enquiries@wearebe.org.au

 www.wearebe.org.au






 facebook.com/wearebe

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## C

### Churches of Christ Care - Palms Aged Care Service





Churches of Christ in Queensland Palms Aged Care Service is a 50-bed, resident care service offering a range of personal care, therapies and accommodation. Living at Palms Aged Care Service, you will be part of our warm and close-knit community.

-  59 Sir Arthur Fadden Parade, Ingham QLD, Australia
  -  (07) 4795 5146
  -  palmsacs@cofc.com.au
  -  [www.cofc.com.au/Care-services/Residential-aged-care/locations/location/Palms-Aged-Care-Service.aspx](http://www.cofc.com.au/Care-services/Residential-aged-care/locations/location/Palms-Aged-Care-Service.aspx)
  -  [facebook.com/cofcqld](https://facebook.com/cofcqld)
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## D

### Dalrymple Villa (Meal Delivery, Short-term and Respite Care)

Residents in the Charters Towers area who prefer to live at home may access Dalrymple Villa's community mobile meals program. The program includes affordable three-course meals delivered each day to your home at an affordable rate. (N.B – disability criteria applies). Short-term Care – Rooms are available for short-term care (up to nine weeks) to assist people in need after hospitalisation, periods of illness or to provide carer relief. Day Care – The facility offers a day respite program, which enables families the opportunity to leave their loved ones in our care for the day.

-  15 Fraser Street, Charters Towers, QLD, 4820
  -  (07) 4787 4233
  -  [manager@dalrymplevilla.org.au](mailto:manager@dalrymplevilla.org.au)
  -  [dalrymplevilla.org.au](http://dalrymplevilla.org.au)
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## Deaf Services Queensland

Deaf Services is an NDIS registered service provider offering NDIS Support Coordination, NDIS Plan Management, Community Access services, aged care, independent daily living skills support, education, interpreting and allied health services such as speech therapy.

 Suite 3, Level 1 313 Ross River Road Aitkenvale QLD 4814

 (07) 4724 4163

0417 164 679

 [dsq@deafsq.org.au](mailto:dsq@deafsq.org.au)

 [deafservicesqld.org.au](http://deafservicesqld.org.au)

 [facebook.com/DeafServicesLtd](https://facebook.com/DeafServicesLtd)

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## Dementia Australia QLD

Dementia Australia is the new voice of Alzheimer's Australia, an organisation that has been supporting and advocating for people living with dementia, their carers and family's for many years. Alzheimer's Australia changed their name to Dementia Australia in October 2017 as it better describes what the organisation does. We offer information and support to people living with all different forms of dementia.

 165 Kings Road, Pimlico QLD 4812, Australia

 (07) 4755 1177

 [qld.townsville@dementia.org.au](mailto:qld.townsville@dementia.org.au)

 [dementia.org.au](http://dementia.org.au)

 [facebook.com/DementiaAustralia](https://facebook.com/DementiaAustralia)

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## Department of Communities, Disability Services and Seniors

Queensland Government Services- Community - community recovery, gambling help, neighbourhood centres support, volunteering Disability - The Queensland Government's traditional role in disability services has changed as a result of the signing of the full scheme National Disability Insurance Scheme (NDIS) bi-lateral agreement. Our role has now shifted to supporting and advocating for people with disability, working in partnership with the disability sector to create an all-abilities Queensland and monitoring the NDIS to ensure it delivers the outcomes we all expect for Queenslanders with disability.

 313 Ross River Rd, Aitkenvale QLD 4814, Australia

 (07) 4799 5250

 [townsvilleintake@communities.qld.gov.au](mailto:townsvilleintake@communities.qld.gov.au)

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## **N** North Townsville Community Hub (NOTCH)

North Townsville Community Hub is a provider of the following: Advocacy; Child Nurse; Craft; Emergency Relief Vouchers; Family Support; Information; JP; Playgroup; speech therapy; Thai Chi; Yoga

 52 Palm Drive Deeragun QLD 4818

 (07) 4751 6511

 [manger@notch.org.au](mailto:manger@notch.org.au)

 [facebook.com/pages/category/Community/North-Townsville-Community-Hub-257177881022550](https://facebook.com/pages/category/Community/North-Townsville-Community-Hub-257177881022550)

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## St Johns Silver Cord Reassurance Program

The Silver Cord Service provides vital friendship and security calls, assisting people to remain at home safely and improve quality of life.

 1300 785 646

 [enquiries@stjohnqld.com.au](mailto:enquiries@stjohnqld.com.au)

 [stjohnqld.com.au/Services/Social-Services/Silver-Cord-Telephone-Reassurance-Service](http://stjohnqld.com.au/Services/Social-Services/Silver-Cord-Telephone-Reassurance-Service)

 [facebook.com/stjohnqld](https://facebook.com/stjohnqld)

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## We2Care Disability & Social Services

We2Care welcomes you to a new disability services approach of providing high-quality services that recognise the importance of self-determination, active participation and capacity building. The values, qualifications and skills of social workers constitute a precise match with the person-centred approach of the NDIS. Our strength as social workers lays in our professions strong role in assessment, planning and case management in all areas of service provision. We work with children, adults, families, carers and groups.

 85 Patrick St, Aitkenvale QLD 4814

 (07) 4755 2317

0422 071 100

 [info@we2care.com.au](mailto:info@we2care.com.au)

 [we2care.com.au](http://we2care.com.au)

 [www.facebook.com/We2care](https://www.facebook.com/We2care)


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## Community

### A

#### **Act for Kids**

ACT for Kids is a non-government not-for-profit organisation providing free professional support services to children and families who have experienced, or are at risk of child abuse and neglect. Through education, assessment and specialised therapeutic intervention, we offer parents the support they need to raise happy, healthy children and enjoy positive family relationships.

 Lot 1 Endeavour Drive Western Campus James Cook University Douglas QLD 4811

 (07) 4755 8777

 Townsville@actforkids.com.au

 actforkids.com.au

 facebook.com/ACTforKids

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#### **Adis 24/7 Alcohol and Drug Support**

Adis 24/7 Alcohol and Drug Support is a free 24 hour, 7 day a week confidential support service for people in Queensland with alcohol and other drug concerns, their loved ones and health professionals.

 1800 177 833

 adis@health.qld.gov.au

 adis.health.qld.gov.au

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## Anglicare Community & Aged Services

Services include:

- Public Intoxication Support (via MPIP) - Managing Public Intoxication Program;
- Under 65's (Nursing, personal care, domestic, respite, centre based activities and social support);
- Over 65's HACC (Nursing, personal care, domestic, respite, centre based activities and social support);
- a range of Packaged Care Options to assist elderly clients to remain living independently at home and in the community.

 11/155 Denham Street, Townsville QLD 4810

 (07) 4722 0400

 [townsville@anglicaresq.org.au](mailto:townsville@anglicaresq.org.au)

 [anglicaresq.org.au](http://anglicaresq.org.au)

 [facebook.com/AnglicareSouthernQueensland](https://facebook.com/AnglicareSouthernQueensland)

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## ATODS (Alcohol, Tobacco and Other Drugs)

ATODS provides information, clinical assessment, counselling, treatment and referral for individuals, groups and families with a range of alcohol and other drug related problems. The service provides a range of services including health promotion and workforce development.

 North Ward Health Campus 35-43 Gregory Street, North Ward QLD 4811

 (07) 4433 9600

 [Tsv-North\\_Ward-Admin@health.qld.gov.au](mailto:Tsv-North_Ward-Admin@health.qld.gov.au)

 [health.qld.gov.au/townsville/imhs/imhs-atods](http://health.qld.gov.au/townsville/imhs/imhs-atods)

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## Australian Red Cross

Australian Red Cross has multiple programs including family support program which provides intensive support and case management for families with children 0-5. Giggle N Grow is a program which provides free mobile playgroup, catering to the needs of families and their children aged 0-5, 3 weekly sessions, at 3 different locations. The program aims to improve the health and wellbeing of families, and the development of their children by providing free, fun, play based activities.

 Cnr Fleming Street and Anne Streets Aitkenvale QLD 4814

 (07) 4753 0600

 [qldredcross@redcross.org.au](mailto:qldredcross@redcross.org.au)

 [redcross.org.au](http://redcross.org.au)

 [facebook.com/AustralianRedCross](https://facebook.com/AustralianRedCross)

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## C Cancer Council Queensland (Townsville)

Cancer Council Queensland is dedicated to improving quality of life for people living with cancer, through research, patient care, prevention and early detection. Cancer Council Queensland (CCQ) raises funds that are dedicated to improving quality of life for people living with cancer, through research, patient care, prevention and early detection.

 24 Warburton Street, North Ward QLD 4810, Australia

 (07) 4796 8400

 [info@cancerqld.org.au](mailto:info@cancerqld.org.au)

 [cancerqld.org.au](http://cancerqld.org.au)

 [facebook.com/cancercouncilqueensland](https://facebook.com/cancercouncilqueensland)

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## Charters Towers Excelsior Library

We seek to connect all communities in the Charters Towers Region through providing a welcoming place that is progressive, informative and supportive. Membership is free of charge to all residents of the Charters Towers Regional Council area.

 130 Gill Street, Charters Towers QLD 4820

 (07) 4761 5580

 [library@charterstowers.qld.gov.au](mailto:library@charterstowers.qld.gov.au)

 [charterstowers.qld.gov.au/Library](http://charterstowers.qld.gov.au/Library)

 [facebook.com/ExcelsiorLibrary](https://facebook.com/ExcelsiorLibrary)

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## Charters Towers Mens Shed

Social contact for men, light woodworking and other small projects

 33 Lister St Mossman Park Qld 4820

 John Butcher 0434 884 947

 N/A

 N/A

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## Coast to Country Housing

Coast to Country Housing provides Community Housing, both transitional and long term, in consultation with the Department of Housing and Public Works. Clients with approved housing applications may be referred directly once a suitable property is available that matches their needs. External support services are also able to refer clients who satisfy the department of Housing & Public Works' criteria.

 294-296 Ross River Rd Aitkenvale QLD 4814

 (07) 4772 5530

 [enquiries@c2chousing.org.au](mailto:enquiries@c2chousing.org.au)

 [c2chousing.org.au](http://c2chousing.org.au)

 [facebook.com/c2chousingorg](https://facebook.com/c2chousingorg)

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## Commonwealth Respite and Carelink Centre

Commonwealth Respite and Carelink Centres (CRCCs) aim to contribute to the support and maintenance of caring relationships by facilitating access to information, respite care and other support appropriate to carers' needs and circumstances, and the needs of the people they care for. The national network of CRCCs provides a link to carer support services and assists carers with options to take a break through short-term and emergency respite. Where appropriate, a CRCC can help with putting in place regular respite for a carer to reduce the need for unplanned and emergency respite.

 The Stanton Centre Level 6, 31 Leichardt St North Ward QLD 4810

 1800 052 222

 [northern.crcc@bluecare.org.au](mailto:northern.crcc@bluecare.org.au)


 [dss.gov.au/disability-and-carers/programmes-services/for-carers/commonwealth-respite-and-carelink-centres](http://dss.gov.au/disability-and-carers/programmes-services/for-carers/commonwealth-respite-and-carelink-centres)

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## Community Information Centre

The Community Information Centre Townsville Inc is a not-for-profit community organisation funded primarily by Townsville City Council. The Centre was established in 1976 as a volunteer organisation and has since continued to provide information to residents, a wide range of community groups, government and non-government departments. The CIC provides a comprehensive information and referral service. The service is free (except for the cost of some publications), confidential and available to any member of the community.

 280 Flinders St Townsville QLD 4810

 (07) 4771 4230

 [cic@townsville.qld.gov.au](mailto:cic@townsville.qld.gov.au)

 [facebook.com/CICTownsville](https://facebook.com/CICTownsville)

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## D Defence Community Organisation

Community Capacity Building, Absence from Home, Mobility Support, Critical Incident Support and Command Management Policy Advice

 Nathan Business Centre 340 Ross River Road Aitkenvale QLD 4814

 1800 624 608

 [DefenceFamilyHelpline@defence.gov.au](mailto:DefenceFamilyHelpline@defence.gov.au)

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## Department of Communities, Disability Services and Seniors

Queensland Government Services- Community - community recovery, gambling help, neighbourhood centres support, volunteering Disability - The Queensland Government's traditional role in disability services has changed as a result of the signing of the full scheme National Disability Insurance Scheme (NDIS) bi-lateral agreement. Our role has now shifted to supporting and advocating for people with disability, working in partnership with the disability sector to create an all-abilities Queensland and monitoring the NDIS to ensure it delivers the outcomes we all expect for Queenslanders with disability.

 313 Ross River Rd, Aitkenvale QLD 4814, Australia

 (07) 4799 5250

 [townsvilleintake@communities.qld.gov.au](mailto:townsvilleintake@communities.qld.gov.au)

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## **F** Family & Child Connect (operated by Mercy CS)

Family & Child Connect is a community based intake and referral service that helps at-risk and vulnerable families connect with the services they need to safely care for their children at home. The service helps families to receive the help they need before their problems escalate, requiring Child Safety to intervene.

 111 Charters Towers Road Hermit Park QLD 4812

 (07) 4421 8300

 [Christine.Krompic@mercycs.org.au](mailto:Christine.Krompic@mercycs.org.au)

 [qld.gov.au/community/caring-child/family-child-connect](http://qld.gov.au/community/caring-child/family-child-connect)

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## Family Inclusion Network Qld Townsville

Individual and group support with parents, grandparents, and significant others caught up with Child Safety Intervention in their families; Support in meetings with Child Safety; Support in the Children's Court and in the Family Court; Systems advocacy; Community Development; Community Education

 431 Ross River Road Townsville

 [finqldtsv@gmail.com](mailto:finqldtsv@gmail.com)

 [fin-qldtsv.org.au](http://fin-qldtsv.org.au)

 [facebook.com/Family-Inclusion-Network-Townsville-FIN-564473370692457](https://facebook.com/Family-Inclusion-Network-Townsville-FIN-564473370692457)

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## Feros Care (NDIS Partner in the Community)

Feros Care are the Local Area Coordinators (LAC's) for the Townsville Region, partners of the National Disability Insurance Agency (NDIA). Need help with the National Disability Insurance Scheme (NDIS), let Feros Care assist with answers to your questions! Feros Care will be available to provide information about NDIS, eligibility and how to access NDIS pathway and getting ready for your planning conversation.

 1300 986 970

 [jaime.best@ndis.gov.au](mailto:jaime.best@ndis.gov.au)

 [feroscare.com.au/ndis](http://feroscare.com.au/ndis)

 [facebook.com/feroscare](https://facebook.com/feroscare)

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## **Fitzgerald's Funerals - Townsville**

We pride ourselves in offering friendly and personalised attention. Our commitment to you is to provide personal and professional care at all times.

 Hyde Park, 7 Yeatman St, Townsville QLD 4810

 (07) 4724 4000

 [wecare@fitzgeraldsfunerals.com.au](mailto:wecare@fitzgeraldsfunerals.com.au)

 [fitzgeraldsfunerals.com.au](http://fitzgeraldsfunerals.com.au)

 [facebook.com/pg/fitzgeraldsfunerals/about](https://facebook.com/pg/fitzgeraldsfunerals/about)

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## **L Lions Club of Charters Towers Host Inc.**

Lions Club of Charters Towers Host Inc. is a community based service club. Lions believe in the power of ordinary Australians to create strong, caring and compassionate communities, by working together. Lions help those with a disability, back up emergency services and are 100% committed to solving community problems. There are Lions Clubs in 1,400 towns and cities around Australia, and find creative and innovative ways to do something to help those most in need.

 0427 007291

 [info@herberthall.com.au](mailto:info@herberthall.com.au)

 [lionsclubs.org.au](http://lionsclubs.org.au)

 [facebook.com/lionsaustralia](https://facebook.com/lionsaustralia)

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## Lotus Place NQ

Lotus Place is a dedicated support service and resource centre for Forgotten Australians and Former Child Migrants. Lotus Place provides integrated peer support, advocacy, counselling and other support services to Forgotten Australians and Former Child Migrants.

 382 Sturt Street Townsville QLD 4810

 (07) 4724 2559

 [lotusnq@micahprojects.org.au](mailto:lotusnq@micahprojects.org.au)

 [lotusplace.org.au](http://lotusplace.org.au)

 [facebook.com/micahprojects](https://facebook.com/micahprojects)

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## **M** Mates4Mates

Offers current and ex-serving defence force personnel, wounded, injured and ill (because of their service) and their families, holistic rehabilitation services. These include physical rehabilitation, psychological rehabilitation, and health and wellbeing programs, free of charge.

 40 Anne Street (entrance via Wotton Street) Aitkenvale QLD 4814

 (07) 4771 9600

 [Townsville@mates4mates.org](mailto:Townsville@mates4mates.org)

 [mates4mates.org](http://mates4mates.org)

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## Multicultural Australia

 108 Alexandra Street Kawana QLD 4701 (Services charters towers)

 07 4921 2222

 [welcome@multiculturalaustralia.org.au](mailto:welcome@multiculturalaustralia.org.au)

 [multiculturalaustralia.org.au](http://multiculturalaustralia.org.au)

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## N

### North Qld Domestic Violence Resource Service

NQDVRS aims to provide a range of crisis intervention, face to face assistance and group programs for victims and perpetrators of domestic and family violence.

 1st Floor, Metway Arcade 390 Flinders Street Townsville QLD 4810

 (07) 4721 2888

 [seniorsupport@nqdvrs.org.au](mailto:seniorsupport@nqdvrs.org.au)

 [nqdvrs.org.au](http://nqdvrs.org.au)

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## North Townsville Community Hub (NOTCH)

North Townsville Community Hub is a provider of the following: Advocacy; Child Nurse; Craft; Emergency Relief Vouchers; Family Support; Information; JP; Playgroup; speech therapy; Thai Chi; Yoga

 52 Palm Drive Deeragun QLD 4818

 (07) 4751 6511

 [manger@notch.org.au](mailto:manger@notch.org.au)

 [facebook.com/pages/category/Community/North-Townsville-Community-Hub-257177881022550](https://facebook.com/pages/category/Community/North-Townsville-Community-Hub-257177881022550)

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## P

### Parentline

Parentline offers confidential phone and WebChat counselling and support for parents and carers of children in Queensland and the Northern Territory.

 1300 301 300

 [counsellor@parentline.com.au](mailto:counsellor@parentline.com.au)

 [parentline.com.au](https://parentline.com.au)

 [facebook.com/ParentlineQLDNT](https://facebook.com/ParentlineQLDNT)

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## Prospect Community Services





Prospect is a highly respected non-profit community service organisation with 30 years experience in delivering a range of quality programs and support services, and the Community Housing Program - low cost housing and accommodation to local individuals, families, and the community-at-large.

-  3 Powell Lane, Charters Towers QLD 4820
  -  (07) 4787 4797
  -  [info@prospect.org.au](mailto:info@prospect.org.au)
  -  [prospect.org.au](http://prospect.org.au)
  -  [facebook.com/ProspectCommunityServices](https://facebook.com/ProspectCommunityServices)
- 



## Queensland Injectors Health Network (QUIHN)

Our programs and services include the NSP (Needle and Syringe program), provide education and deliver presentations to clients, services, government and non-government agencies around blood borne virus, safer injecting practices, vein care, overdose awareness and sexual health, also our TIDE (Treatment in an injecting drug environment) program for Hep C treatment and support, this particular program is tailored to the individual who is seeking treatment for Hep C as we case manage the client through this process.

-  Level 1, 25 Sturt Street Townsville QLD 4810
  -  (07) 4051 4742
  -  [aeddy@quihn.org](mailto:aeddy@quihn.org)
  -  [quihn.org](http://quihn.org)
-

## Queensland Youth Services





Reconnect Program Early intervention outreach program which targets young people (12 to 18 years) who are homeless or at risk of homelessness by reconnecting them with family, education, training or employment.

Young Parents Programs Aimed at assisting young parents, their partners and their children through various projects, outreach, information and referral services. Youth Housing & Reintegration Service (YHARS) Aims to reduce homelessness affecting young people who are transitioning from child protection, transitioning to the community following a period of sentence or remand in a Youth Detention Centre, or are homeless.

-  16 Somer Street, Hyde Park QLD 4812
  -  (07) 4771 3648
  -  [officeadministrator@qys.org.au](mailto:officeadministrator@qys.org.au)
  -  [qys.org.au](http://qys.org.au)
  -  [facebook.com/QueenslandYouthServices](https://facebook.com/QueenslandYouthServices)
- 





## R Relationships Australia

A range of counselling, post separation and family support programs.

-  745 Riverway Drive Thuringowa Central, QLD 4817
  -  1300 364 277
  -  [gtradmin@raq.org.au](mailto:gtradmin@raq.org.au)
  -  [raq.org.au](http://raq.org.au)
-

## RyT's mowing and maintenance

Fast, friendly, and fully functional, our professional Lawn Care Service is well renowned throughout the Charters Towers area. Our team is up for every job, managing projects with the skill and experience our clients have come to expect. We always stand behind our work, with customer satisfaction being our #1 priority. Contact us to learn more about our incredible staff and how they can help you!

-  97 Nagle St, Charters Towers QLD 4820
  -  0402 605 488
  -  rytsmaintenance@gmail.com
  -  facebook.com/RYTSMowingandmaintenance
- 

## S

### Sanctuary Family Solutions

Established in 2017 by Katrina Davis and Kerri Gibson. Both Katrina and Kerri have worked in the Community Services Sector in the Townsville region for many years and decided to branch out on their own to assist with providing additional solutions for people with a disability, families and small businesses. NDIS Provider of community participation, personal care, nursing care, life skills development and household tasks Training for workers and foster/ kinship carers and Foster and Kinship Carer Assessments.

-  5/106 Dalrymple Service Rd, Currajong 4812
  -  (07) 4420 1807  
0438 724 790
  -  admin@sanctuaryfs.net.au
  -  sanctuaryfs.net.au
  -  facebook.com/Sanctuaryfs.net.au
-

## Save the Children

Free playgroup for families with children aged 0-5 years. All welcome, morning tea provided. Playgroup is held at Weir State School on Mondays, Vincent State School Tuesdays, Rasmussen State School on Wednesdays and Churches of Christ Campus Vincent on Thursdays. Please call us for playgroup times. Family Support for families with children aged 0-12 years; Positive Discipline Parenting Workshops: a non-violent approach to parenting that respects the child as a learner. Suitable for parents with children aged 0-18 years old. Courses can be run according to demand, please call for more details.

 Vincent State School Block B, Hodges Cres Vincent QLD 4814

 (07) 4725 3353

 shelley.webb@savethechildren.org.au

 savethechildren.org.au

 facebook.com/SaveTheChildrenAustralia

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## Sera's Womens Shelter

Shelter – safe and secure shelter for women and children escaping domestic violence. Support around housing, finances, emotional support. 4 weeks crisis accommodation; Outreach Program – emotional and practical support for women who have left DV but not residing in the shelter. Offers support around family law court, DV court and referrals to appropriate organisations; Referral through DV Connect Hotline 1800 811 811 (24 hours)

 (07) 4721 2888

 serasadmin@bigpond.com

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## St Johns Silver Cord Reassurance Program

The Silver Cord Service provides vital friendship and security calls, assisting people to remain at home safely and improve quality of life.

 1300 785 646

 [enquiries@stjohnqld.com.au](mailto:enquiries@stjohnqld.com.au)

 [stjohnqld.com.au/Services/Social-Services/Silver-Cord-Telephone-Reassurance-Service](http://stjohnqld.com.au/Services/Social-Services/Silver-Cord-Telephone-Reassurance-Service)


 [facebook.com/stjohnqld](https://facebook.com/stjohnqld)

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## Sureplan Gold -Sureplan Funeral Insurance

Sureplan is a mutual life insurance company that specialises in funeral and burial insurance. As a mutual, Sureplan is owned by its members (like a mutual bank, building society or credit union) and therefore is not liable to pay dividends to third party shareholders. Rather, members directly benefit in the form of lower premiums (funeral insurance) and higher returns (funeral bond). Originally called The Public Service Death Benefit Society of Queensland, Sureplan commenced in 1935 with the launch of our memorial service insurance plan, Sureplan Family Fund.

 Ground Floor, 133 Leichhardt Street, Spring Hill QLD 4000

 1800 817 105

 NO EMAIL




 [sureplanfuneralinsurance.com.au](http://sureplanfuneralinsurance.com.au)

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## T

### **The Charters Towers Women of the Outback Shed**

A place where women in the Outback and rural/remote areas of Charters Towers can come together to learn and share new skills e.g. basic home maintenance

-  1-33 Lister St, Mossman Park QLD 4820
  -  thesecretarywomensshed@gmail.com
  -  facebook.com/CTwomenoftheoutbackshed
- 

### **The Salvation Army Family Store**

The Salvation Army Australia is an international Christian movement, united by faith and giving hope where it's needed most. Across Australia – in cities, country towns and rural communities – our work touches every demographic and age group. We're involved in national issues while also bringing hope to people who may be experiencing hardship or injustice.

-  81 Gill Street Charters Towers QLD 4810
  -  (07) 4787 3228
  -  NO EMAIL
  -  salvationarmy.org.au
  -  facebook.com/TheSalvationArmyAustralia
-

## TOTTS-Community Flyer

We can take you within the local Townsville region and beyond. Quotes will be provided on application.

Townsville Community Flyer is not just about transport. We offer other social services for our members to enhance their wellbeing, including a drop-in centre, barbecues and social outings. The TOTTS Community Flyer hosts a themed luncheon on the last Monday of each month. Bookings are required one week in advance. The event runs for two hours from noon to 2pm. There is a nominal fee plus the cost of your transport to and from the event.

 51 Everett Street, Mount Saint John QLD 4818

 1300 389 137

Email returned



 [transitcare.com.au](https://transitcare.com.au)

 [facebook.com/TOTTSCommunityFlyer](https://facebook.com/TOTTSCommunityFlyer)

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## U UnitingCare Community

North Queensland Rural Family Support Service. UnitingCare also provides aged care, disability supports, health care and crisis response in Queensland through Blue Care, Lifeline, The Wesley Hospital, St Andrew's War Memorial Hospital, Buderim Private Hospital and St Stephen's Hospital


 59-69 Patrick Street, Aitkenvale QLD 4814

 [lisa.jordan@uccommunity.org.au](mailto:lisa.jordan@uccommunity.org.au)

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## **W Wellways**

We work with a diverse range of people living with mental health issues or various disabilities. We connect people, strengthen families and transform communities. We work with individuals of all ages experiencing disabilities or challenges to their social and emotional wellbeing. This can include creating a home, securing a job and building meaningful relationships.

 Eastbrooke Medical Hub - Tenancy 3, Building 2 (Ground Floor), 86 Thuringowa Drive, Thuringowa Central QLD 4817

 07 4863 4111

 [communitym@wellways.org](mailto:communitym@wellways.org)

 [wellways.org](http://wellways.org)

 [www.facebook.com/Wellwaysau](https://www.facebook.com/Wellwaysau)

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## **Women's Info Link**

Women's Info link provides Queensland women and girls with resources, information and links to services and organisations across the state. We respond to your issues, queries and problems, providing confidential support and referral options through our free-call telephone service and our online services.

 1800 177 577

 [women@qld.gov.au](mailto:women@qld.gov.au)


 [qld.gov.au/community/women/support-for-women/womens-infolink](http://qld.gov.au/community/women/support-for-women/womens-infolink)

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## Woongarra Crematorium and Memorial Gardens Townsville

Woongarra Crematorium and Memorial Gardens have been serving the local Townsville community since 1967 and are Townsville's only full-service Crematorium. We offer a 90 seat Chapel, many options for memorialization and beautiful lawns and gardens for families to walk, sit and reflect on those near and dear to them.

 37309 Bruce Highway, Julago QLD 4816

 (07) 4778 1476

 woongarracrem@bigpond.com

 [woongarra.com.au/memorial-gardens.html](http://woongarra.com.au/memorial-gardens.html)

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## Disability Services



### ABBA Care

Our aim is to deliver optimal support which improves the lives of our participants treating them with care, respect, dignity and compassion. We comply with the NDIS Commission Standards, deliver excellence and promote overall wellbeing. We offer:

- Care for adults and children with specialist and complex needs, including physical, learning and cognitive disabilities
- Rehabilitation support for people to regain independence after illness, injury or hospitalisation
- Live-in, respite and ongoing support for family carers
- Mental Health Support Services

 3/420 Bayswater Road Garbut Townsville, QLD 4814

 (07) 4430 9300 (Townsville)

 charterstowers@abbacare.com.au

 abbacare.com.au

 facebook.com/abbacareaustralia

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### Access Therapy Services

Occupational therapy services across the lifespan - paediatrics, aged, and disability. NDIS registered provider. Services in clinic, early learning centres, schools or home.

 144 Ross River Road, Mundingburra QLD 4812, Australia

 (07) 4779 1886

 info@accesstherapyservices.com.au

 accesstherapyservices.com.au

 facebook.com/AccessTherapyServices

## **Aidacare (formerly Walk on Wheels)**

Aidacare is a provider of the following:

- Equipment to Aged Care Facilities for Fitouts and ongoing equipment needs
- Equipment for Home Care 'living at home' needs for senior citizens
- Equipment to Hospitals for Ward based use and Sluice room applications
- Post-operative discharge Rehab Equipment needs
- Rental equipment for temporary needs
- Equipment for Complex Rehab management needs after brain, spinal or other severe injury
- Complex Rehab equipment, Paediatric and Cerebral Palsy needs
- Equipment supply to community organisations supporting Disability or Ageing needs
- Equipment for Veterans and State organisations providing Ageing and Disability needs
- Preventative maintenance service contracts to Aged Care Facilities and Hospitals
- General Equipment service and repair Consumable and Continence supplies

 1/178 Hugh St, Curranjong QLD 4812

 (07) 4427 6827

 [townsville@aidacare.com.au](mailto:townsville@aidacare.com.au)

 [aidacare.com.au](http://aidacare.com.au)

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## **Alzheimer's Australia (Qld)**

Alzheimer's Australia (Qld) is the Queensland member of Alzheimer's Australia, the peak national charity for people with dementia and their families and carers. We deliver information, education, advocacy and a unique range of support services for people, of all ages, living with all forms of dementia.

 165 Kings Road Pimlico QLD 4812

 1800 639 331

 [enquiries@alzqld.org.au](mailto:enquiries@alzqld.org.au)






 [alzheimeronline.org/page/our-services/your-health/nursing-services-dementia](http://alzheimeronline.org/page/our-services/your-health/nursing-services-dementia)

 [facebook.com/Alzheimersqueensland](https://facebook.com/Alzheimersqueensland)

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## **Alzheimer's Australia (Qld)**

Alzheimer's Australia (Qld) is the Queensland member of Alzheimer's Australia, the peak national charity for people with dementia and their families and carers. We deliver information, education, advocacy and a unique range of support services for people, of all ages, living with all forms of dementia.

-  165 Kings Road, Pimlico QLD 4812, Australia
  -  1800 639 331
  -  [enquiries@alzqld.org.au](mailto:enquiries@alzqld.org.au)
  -  [alzheimeronline.org/page/our-services/your-health/nursing-services-dementia](http://alzheimeronline.org/page/our-services/your-health/nursing-services-dementia)
  -  [facebook.com/Alzheimersqueensland](https://facebook.com/Alzheimersqueensland)
- 

## **Anglicare Community & Aged Services**

Services include:

- Public Intoxication Support (via MPIP) - Managing Public Intoxication Program;
- Under 65's (Nursing, personal care, domestic, respite, centre based activities and social support);
- Over 65's HACC (Nursing, personal care, domestic, respite, centre based activities and social support);
- a range of Packaged Care Options to assist elderly clients to remain living independently at home and in the community.

-  11/155 Denham Street, Townsville QLD 4810
  -  (07) 4722 0400
  -  [townsville@anglicaresq.org.au](mailto:townsville@anglicaresq.org.au)
  -  [anglicaresq.org.au](http://anglicaresq.org.au)
  -  [facebook.com/AnglicareSouthernQueensland](https://facebook.com/AnglicareSouthernQueensland)
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## Australian Hearing Townsville

Australian Hearing - Townsville provide services including assessing hearing, fitting hearing devices and providing counselling and rehabilitative programs to help eligible clients manage their hearing impairment.

 2/24 Ross River Road, Mundingburra QLD 4812, Australia

 (07) 4771 9100

 [hearing.com.au](http://hearing.com.au)

 [business.facebook.com/HearingAustralia](https://business.facebook.com/HearingAustralia)

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## Autism Advisor Program

Autism Queensland is a not-for-profit organisation with a vision for a life of participation, opportunity and choice for people with a diagnosis of Autism Spectrum Disorder. The Autism Advisor Program (AAP) is a free information and support service for parents and carers of young children (0-6 years) who have received a diagnosis of autism or who think their child may be on the autism spectrum. We provide one on one support and facilitated peer group programs throughout Queensland. Autism Queensland is funded by the Department of Social Services (DSS)\* to deliver the program in Queensland.

 15-17 Marr St, Edmonton QLD 4869, Australia

 1800 428 847

 [app@autismqld.com.au](mailto:app@autismqld.com.au)

 [autismqld.com.au](http://autismqld.com.au)

 [facebook.com/autismqueensland](https://facebook.com/autismqueensland)

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## **B** **Be (formerly ComLink)**

Be (formerly ComLink) - linking community through transport and care solutions. Be provides services such as: Home Care Packages, domestic assistance, personal care, clinical care, allied health, respite care, transfer package, community transport, social support, events and outings. NDIS transport.

 559 Flinders St, Townsville QLD 4810, Australia

 1300 785 227

 enquiries@wearebe.org.au

 www.wearebe.org.au

 facebook.com/wearebe

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## **B** **breakthru**

breakthru is a national not-for-profit organisation committed to empowering people to create their own futures. Through the provision of high-quality person-centric programs, we enable thousands of people every year to address mental health, employment, disability, homelessness and training needs.

 Ronan Street & Palmerston Street, Vincent QLD 4814, Australia

 1800 767 212

 charterstowers@breakthru.org.au

 breakthru.org.au

 facebook.com/breakthruAU

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## Charters Towers Access Group

The purpose of the group is to collaborate with community members to advocate for universal accessibility and enhance awareness of access issues in our local area and spread a positive message throughout the community on the benefits of improving access for everyone. The Access Group advocates for and supports equitable access for all.

 (07) 4787 8629

 [ct.accessgroup@hotmail.com](mailto:ct.accessgroup@hotmail.com)

 [facebook.com/Charters-Towers-Access-Group-269890353039502](https://facebook.com/Charters-Towers-Access-Group-269890353039502)

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## Charters Towers Rehabilitation Unit

Local Government service providing a range of health and wellbeing services. Services - Intellectually Disabled Life Skills Program - Extended Care and Rehabilitation - Acquired Brain Injury Program - Visiting Psychiatrist - Visiting Medical Staff Allied health services - Physiotherapist - Visiting Speech Therapist - Psychologist - Occupational Therapy - Visiting Podiatrist - Social Worker

 35 Gladstone Road, Queenton Charters Towers, QLD 4820, Australia

 (07) 4787 5200

 [health.qld.gov.au/services/townsville/tville\\_ctowers\\_rc](https://health.qld.gov.au/services/townsville/tville_ctowers_rc)

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## Clarity hearing + balance

Clarity provide a full range of hearing health services to residents of Charters Towers and surroundings including: Full, comprehensive hearing tests Free advanced hearing aids to eligible pensioners, DVA card holders and NDIS participants Industrial deafness treatment and options Central Auditory Processing testing Tinnitus assessment and treatment Cochlear implants and bone anchored hearing devices Hearing aid adjustments and evaluations

 258 Gill St, Charters Towers City QLD 4820

 (07) 4779 1566

 enquiries@clarityhearingsolutions.com.au

 clarityhearingsolutions.com.au

 facebook.com/ClarityHearingSolutions

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## Commonwealth Respite and Carelink Centre

Commonwealth Respite and Carelink Centres (CRCCs) aim to contribute to the support and maintenance of caring relationships by facilitating access to information, respite care and other support appropriate to carers' needs and circumstances, and the needs of the people they care for. The national network of CRCCs provides a link to carer support services and assists carers with options to take a break through short-term and emergency respite. Where appropriate, a CRCC can help with putting in place regular respite for a carer to reduce the need for unplanned and emergency respite.

 The Stanton Centre Level 6, 31 Leichardt St North Ward QLD 4810

 1800 052 222

 northern.crcc@bluecare.org.au


 dss.gov.au/disability-and-carers/programmes-services/for-carers/commonwealth-respite-and-carelink-centres

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## Complete Mobility

Complete Mobility and Rehab looks firstly at the needs of our customers. We want to promote safe ageing and independence in the home, supplying products that improve your quality of life with increased mobility and comfort. We work closely with occupational therapists and care providers to ensure you are getting the right advice and equipment. We also provide free equipment trials and on-site services in your home.

 10 - 12, Keane Street, Currajong QLD 4812

 (07) 4725 9476

 [admintsv@completemobility.com.au](mailto:admintsv@completemobility.com.au)

 [completemobility.com.au](http://completemobility.com.au)


 [facebook.com/completemobilityrehab](https://facebook.com/completemobilityrehab)

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## Connect Charters Towers

Connect is a managed Hub for Allied Health and other visiting services to be able to provide for the needs of the Charters Towers Community. NDIS providers and private service providers are invited to provide their services from the Connect CT with the support of our staff and facilities. Clients and patients should contact their allied health providers directly to organise appointments & services.

 236 Gill Street, Charters Towers, City, QLD 4820

 (07) 4424 9865

 [info@connectct.org.au](mailto:info@connectct.org.au)

 [connectct.org.au](http://connectct.org.au)

 [facebook.com/connect4820](https://facebook.com/connect4820)

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## Connecting Communities

Connecting Communities is a collaboration between Gtec Training and Development and Connecting 2 Community Circles. Connecting 2 Community Circles is a Not for Profit Organisation delivering NDIS supports and services to individuals with a disability. Together we offer education and training, as well as a number of NDIS services. These include community nursing, support coordination, community access and group/centre activities.

 5/14 Keane Street, Currajong QLD, Australia

 (07) 4401 5795

 [casey@connectingcommunities.com.au](mailto:casey@connectingcommunities.com.au)

 [connectingcommunities.com.au](http://connectingcommunities.com.au)

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## CPL - Choice, Passion, Life (formerly Cerebral Palsy League)

CPL - Choice, Passion, Life (formerly Cerebral Palsy League) is a non-profit organisation that provides vital therapy and support services to more than 8,000 children and adults with disabilities in Queensland.

 22 Ridley Road, Kirwan QLD 4817, Australia

 (07) 4799 9600

 [dfield@cpl.org.au](mailto:dfield@cpl.org.au)

 [cpl.org.au](http://cpl.org.au)

 [facebook.com/ChoicePassionLife](https://facebook.com/ChoicePassionLife)


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## D

### **Dalrymple Villa (Meal Delivery, Short-term and Respite Care)**

Residents in the Charters Towers area who prefer to live at home may access Dalrymple Villa's community mobile meals program. The program includes affordable three-course meals delivered each day to your home at an affordable rate. (N.B – disability criteria applies). Short-term Care – Rooms are available for short-term care (up to nine weeks) to assist people in need after hospitalisation, periods of illness or to provide carer relief. Day Care – The facility offers a day respite program, which enables families the opportunity to leave their loved ones in our care for the day.

 15 Fraser Street, Charters Towers, QLD, 4820

 (07) 4787 4233

 [manager@dalrymplevilla.org.au](mailto:manager@dalrymplevilla.org.au)


 [dalrymplevilla.org.au](http://dalrymplevilla.org.au)

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### **Deaf Services Queensland**

Deaf Services is an NDIS registered service provider offering NDIS Support Coordination, NDIS Plan Management, Community Access services, aged care, independent daily living skills support, education, interpreting and allied health services such as speech therapy.

 Suite 3, Level 1 313 Ross River Road Aitkenvale QLD 4814

 (07) 4724 4163

0417 164 679

 [dsq@deafsq.org.au](mailto:dsq@deafsq.org.au)

 [deafservicesqld.org.au](http://deafservicesqld.org.au)

 [facebook.com/DeafServicesLtd](https://facebook.com/DeafServicesLtd)

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## Dementia Australia QLD

Dementia Australia is the new voice of Alzheimer's Australia, an organisation that has been supporting and advocating for people living with dementia, their carers and family's for many years. Alzheimer's Australia changed their name to Dementia Australia in October 2017 as it better describes what the organisation does. We offer information and support to people living with all different forms of dementia.

 165 Kings Road, Pimlico QLD 4812, Australia

 (07) 4755 1177

 [qld.townsville@dementia.org.au](mailto:qld.townsville@dementia.org.au)

 [dementia.org.au](http://dementia.org.au)

 [facebook.com/DementiaAustralia](https://facebook.com/DementiaAustralia)

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## Department of Communities, Disability Services and Seniors

Queensland Government Services- Community - community recovery, gambling help, neighbourhood centres support, volunteering Disability - The Queensland Government's traditional role in disability services has changed as a result of the signing of the full scheme National Disability Insurance Scheme (NDIS) bi-lateral agreement. Our role has now shifted to supporting and advocating for people with disability, working in partnership with the disability sector to create an all-abilities Queensland and monitoring the NDIS to ensure it delivers the outcomes we all expect for Queenslanders with disability.

 313 Ross River Rd, Aitkenvale QLD 4814, Australia

 (07) 4799 5250

 [townsvilleintake@communities.qld.gov.au](mailto:townsvilleintake@communities.qld.gov.au)

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## Diabetes Queensland

Information and support resources for people living with Diabetes, as well as supporters and health professionals. Other services include: events and education, resources, multicultural and Indigenous resources, support, healthy lifestyle programs, recipes etc.

 29 Finchley St, Milton QLD 4064, Australia

 1300 136 588

 [info@diabetesqld.org.au](mailto:info@diabetesqld.org.au)

 [diabetesqld.org.au](http://diabetesqld.org.au)

 [facebook.com/DiabetesQueensland](https://facebook.com/DiabetesQueensland)

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## E

### Endeavour Foundation - Learning and Lifestyle

Endeavour Foundation is an independent, for purpose organisation established in 1951 with a vision to support people with an intellectual disability to live their best life – starting with equal access to education and life-skills learning.

 18 Landsborough Street, North Ward QLD 4810

 (07) 4729 6000

 NEED EMAIL

 [endeavour.com.au](http://endeavour.com.au)


 [facebook.com/endeavourfoundation](https://facebook.com/endeavourfoundation)

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## Epilepsy Queensland

Increasing awareness of epilepsy in the community and supporting people impacted by epilepsy are the key goals for Epilepsy Queensland. We provide support, peer to peer connections, counselling, information, education, training and advocacy services to people with epilepsy and their families, schools, health professional and disability services.

 Level 2, Gabba Towers, 411 Vulture Street, Woolloongabba QLD 4102

 (07) 3435 5000

 [services@epilepsyqueensland.com.au](mailto:services@epilepsyqueensland.com.au)

 [epilepsyqueensland.com.au](http://epilepsyqueensland.com.au)

 [facebook.com/EpilepsyQueensland](https://facebook.com/EpilepsyQueensland)

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## F Feros Care (NDIS Partner in the Community)

Feros Care are the Local Area Coordinators (LAC's) for the Townsville Region, partners of the National Disability Insurance Agency (NDIA). Need help with the National Disability Insurance Scheme (NDIS), let Feros Care assist with answers to your questions! Feros Care will be available to provide information about NDIS, eligibility and how to access NDIS pathway and getting ready for your planning conversation.

 1300 986 970

 [jaime.best@ndis.gov.au](mailto:jaime.best@ndis.gov.au)

 [feroscare.com.au/ndis](http://feroscare.com.au/ndis)

 [facebook.com/feroscare](https://facebook.com/feroscare)

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## Guide Dogs Queensland

Guide Dogs Queensland's support is available to all Queenslanders, regardless of location. We can offer the help our clients require whether they have low or no vision, or have a blind or vision impaired family member who needs assistance.

 7/258 Ross River Road, Aitkenvale QLD, Australia

 (07) 4421 7300

 [townsville@guidedogsqld.com.au](mailto:townsville@guidedogsqld.com.au)

 [guidedogsqld.com.au](http://guidedogsqld.com.au)


 [guidedogsqld.com.au](http://guidedogsqld.com.au)

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## Hear and Say

Hear and Say has 24 years' experience offering early intervention services for families whose children have any degree of hearing loss, including children with additional disabilities. The experienced Townsville team comprises an audiologist and speech pathologists, with further access to teachers of the deaf, an occupational therapist, clinical social worker and physiotherapists through telepractice in Brisbane who work with families to provide an end-to-end service package that meets families' health, education and disability needs.

 JCU: James Cook University, Australia, Townsville, Douglas Campus, Clinical Practice Building, Douglas QLD, Australia

 (07) 3850 2111

 [mail@hearandsay.com.au](mailto:mail@hearandsay.com.au)


 [hearandsay.com.au](http://hearandsay.com.au)


 [facebook.com/HearAndSay](https://facebook.com/HearAndSay)

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## Hearing Australia - Townsville

Hearing Australia offer services including: Assessing hearing, selecting and fitting hearing devices, regular hearing checks to monitor changes, training to improve listening and communication, providing counselling and rehabilitative programs, ongoing care and device repair services, home visits for those unable to travel to a clinic, helping to manage hearing loss on a day-to-day basis.

 24-28 Ross River Road Mundingburra QLD 4812

 (07) 4771 9100

 [hearing.com.au](http://hearing.com.au)

 [business.facebook.com/HearingAustralia](https://business.facebook.com/HearingAustralia)

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## Hope, Health and Happiness

Counselling, advocacy, programs (parenting education, stress management for senior school students), NDIS Services - tenancy and transition supports, Early Intervention for Early Childhood, therapeutic supports, Support Coordination, Specialist Positive Behaviour Supports. Registered provider for participants of DVA, and the NDIS programs.

 Douglas QLD, Australia

 0402 683 757

 [info@hopehealthhappiness.me](mailto:info@hopehealthhappiness.me)


 [hopehealthhappiness.me](http://hopehealthhappiness.me)

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## I Inclusion WorksAssociation Inc

Inclusion Works is a small community organisation based in Townsville, North Queensland that for the past 20 years has helped build better communities through the inclusion of people with a disability.

 7 Tomlins Street, South Townsville QLD 4810, Australia

 (07) 4721 5033

 inclusionworks@inclusionoz.org

 inclusionworks.org.au

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## J Jamie Hermann Builder

Home modification

 35 Golf Links Drive, Charters Towers QLD 4820

 jhbuilding@live.com.au

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## Life Tec Australia

LifeTec is a social enterprise that provides dedicated assistive technology (AT) services. Our aim is to enable people of all ages and abilities to actively engage in home, work, school and community life. Established in 1981, LifeTec has a team of health professionals including occupational therapists, speech pathologists and physiotherapists who have a passion for AT.

 Shop G-3A, Domain Central 103 Duckworth Street, Garbutt 4814

 1300 543 383

 [mail@lifetec.org.au](mailto:mail@lifetec.org.au)

 [lifetec.org.au](http://lifetec.org.au)

 [facebook.com/LifeTecAustralia](https://facebook.com/LifeTecAustralia)

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## Life Without Barriers

Disability Program (Registered NDIS Service Provider) Accommodation Support – supporting people living with disability in a diverse range of housing options. Supports provided can include skill development, daily living assistance, health and medical support, community access and participation support and transportation to community based activities and appointments.

 1/3 Ramsay Street, Garbutt QLD 4814, Australia

 (07) 4755 7400

 [townsville.admin@lwb.org.au](mailto:townsville.admin@lwb.org.au)

 [lwb.org.au](http://lwb.org.au)

 [facebook.com/LWBAustralia](https://facebook.com/LWBAustralia)

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## **Mercy Community**

Mercy Community provide practitioner led Support Coordination and Plan Management for people who accessing the NDIS. We specialise in working with multiple providers - mainstream and NDIS registered, supporting people with complex needs and linking and engaging appropriate services. We understand how important it is to link formal and informal supports and do so in a strengths based community development approach.

 105 Charters Towers Road, Hermit Park QLD 4812, Australia

 (07) 3708 1277

 Shly.ely@mercycommunity.org.au

 [mercycommunity.org.au](http://mercycommunity.org.au)

 [facebook.com/MercyCommunityQueensland](https://facebook.com/MercyCommunityQueensland)

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## **Mossman Homes - home modification**

Home modifications Specialised Disability Accommodation

 27 Brisk Street, Charters Towers QLD 4820

 0419 708 861

 [mossco1@bigpond.net.au](mailto:mossco1@bigpond.net.au)

 [facebook.com/Mossman-Homes-272955514674](https://facebook.com/Mossman-Homes-272955514674)

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## MS Queensland

For the past 60 years MS Queensland has provided care and support to Queenslanders living with MS, and more recently, other chronic, progressive neurological diseases. We are the first choice for people living with MS and other progressive neurological diseases because of our experience, commitment, knowledge and services.

 Clinical Practice Building James Cook University Mount Stuart Street Douglas QLD 4814

 1800 177 591

0439 788 331

 [angie.morio@sparkneurocare.com.au](mailto:angie.morio@sparkneurocare.com.au)

 [msqld.org.au](http://msqld.org.au)

 [facebook.com/msqld](https://facebook.com/msqld)

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## N North Queensland Autism Support Group

The support groups assist families, services and people with an interest in autism by listening to their concerns, and providing them with information as to where they might access help. This is a crucial role of the organisation. People benefit by talking and sharing experiences.



 (07) 4774 0637

 [secretary@nqasg.org.au](mailto:secretary@nqasg.org.au)

 [nqasg.org.au](http://nqasg.org.au)

 [facebook.com/NQ-Autism-Support-Group](https://facebook.com/NQ-Autism-Support-Group)


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## **Open Minds / Ability Options (partnership)**

Open Minds / Ability Options is a not for profit organisation providing high quality, culturally appropriate, person-centred supports to people with disabilities and their families. Helping families and their loved ones understand and gain quality access to NDIS.

 287 Ross River Road, Aitkenvale QLD 4814, Australia

 (07) 4412 7200



 [openminds.org.au](mailto:openminds.org.au)



 [facebook.com/openmindsaustralia](https://facebook.com/openmindsaustralia)

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## **OZ CARE**

Our hugely diverse range of services are completely flexible and can be changed as needs change. We provide care and support at all stages, and help our clients' transition through the different services we offer. Our team of nurses, carers, allied health professionals, dementia specialists and support staff work together to form a care team, looking at the whole of a client's care with a holistic approach.

 53-57 Mooney St, Gulliver QLD 4812



 [ozcare.org.au/dementia-care/dementia-services/specialist-dementia-advice](https://ozcare.org.au/dementia-care/dementia-services/specialist-dementia-advice)

## P

### **Prospect Community Services**

Prospect is a highly respected non-profit community service organisation with 30 years experience in delivering a range of quality programs and support services, and the Community Housing Program - low cost housing and accommodation to local individuals, families, and the community-at-large.

-  3 Powell Lane, Charters Towers QLD 4820
  -  (07) 4787 4797
  -  [info@prospect.org.au](mailto:info@prospect.org.au)
  -  [prospect.org.au](http://prospect.org.au)
  -  [facebook.com/ProspectCommunityServices](https://facebook.com/ProspectCommunityServices)
- 

## S

### **Sanctuary Family Solutions**

Established in 2017 by Katrina Davis and Kerri Gibson. Both Katrina and Kerri have worked in the Community Services Sector in the Townsville region for many years and decided to branch out on their own to assist with providing additional solutions for people with a disability, families and small businesses. NDIS Provider of community participation, personal care, nursing care, life skills development and household tasks Training for workers and foster/ kinship carers and Foster and Kinship Carer Assessments.

-  5/106 Dalrymple Service Rd, Currajong 4812
  -  (07) 4420 1807  
0438 724 790
  -  [admin@sanctuaryfs.net.au](mailto:admin@sanctuaryfs.net.au)
  -  [sanctuaryfs.net.au](http://sanctuaryfs.net.au)
  -  [facebook.com/Sanctuaryfs.net.au](https://facebook.com/Sanctuaryfs.net.au)
-

## Spinal Life Australia

We support people with a spinal injury to rebuild their lives and advocate for greater independence, equity and choice. We do this through our high quality and contemporary services, which are provided by our extensive networks throughout the state. We provide personal assistance through our Personal Support & Home Care Services Program and allied health services that provide valuable information and advice on health and lifestyle issues, equipment, and government services to individuals, their families, health and community workers, as well as carers.

 488 Ross River Road Cranbrook Qld 4814

 (07) 4755 1755

 gkerkin@spinal.com.au


 spinal.com.au

 facebook.com/spinallifeaustralia

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## St Johns Silver Cord Reassurance Program

The Silver Cord Service provides vital friendship and security calls, assisting people to remain at home safely and improve quality of life.

 1300 785 646

 enquiries@stjohnqld.com.au

 stjohnqld.com.au/Services/Social-Services/Silver-Cord-Telephone-Reassurance-Service

 facebook.com/stjohnqld

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## T

### Talk HQ Speech Pathology

Provide paediatric speech pathology services for both developmental delays and children with disabilities in the areas of speech, language, literacy, stuttering, voice and feeding difficulties.

 123 Mosman St, Charters Towers QLD 4820

 (07) 4755 0225

 [hello@talkhq.com.au](mailto:hello@talkhq.com.au)

 [talkhq.com.au](http://talkhq.com.au)

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### TARDISS

TARDISS is a small not-for-profit community based organisation which is registered under the Federal Government's National Disability Insurance Scheme (NDIS). We also have the ability to work with privately funded participants, plan managers and self-managed participants. TARDISS is different because we put the participant and the families first! We aim to help participants achieve their goals and aspirations into reality. Being a small team, we have the flexibility and adaptability for our participants' changing needs. TARDISS is registered with National Injury Insurance Scheme Qld (NIISQ).

 4/40 Thuringowa Dr, Kirwan QLD 4817

 (07) 4775 1397

 [info@tardiss.org.au](mailto:info@tardiss.org.au)

 [tardiss.org.au](http://tardiss.org.au)



## Think Mobility

Think Mobility sell online and in store, rent and maintain lifestyle and mobility aids to the general public as well as to patients funded by both Federal and State funded schemes such as the Department of Veterans Affairs and Transition Care (Federal Government), the Medical Aid Subsidy Scheme (MASS) and Palliative Care (Queensland State Government), National Disability Insurance Scheme (NDIS/NDIA) and National Injury Insurance Scheme (NIIS). We also serve other businesses including hospitals, aged care facilities and medical professionals.

 239 Dalrymple Road, Garbutt QLD 4814, Australia

 (07) 4728 1200

 [web@thinkmobility.com.au](mailto:web@thinkmobility.com.au)

 [thinkmobility.com.au](http://thinkmobility.com.au)

 [facebook.com/ThinkMobility](https://facebook.com/ThinkMobility)

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## Vision Australia

Vision Australia is a leading national provider of blindness and low vision services in Australia. We work in partnership with Australians who are blind or have low vision to help them achieve the possibilities they choose in life.

 7 Fulham Road, Pimlico QLD 4812

 (07) 4434 5800

 [info@visionaustralia.org](mailto:info@visionaustralia.org)

 [visionaustralia.org](http://visionaustralia.org)

 [facebook.com/VisionAustralia](https://facebook.com/VisionAustralia)

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## We2Care Disability & Social Services

We2Care welcomes you to a new disability services approach of providing high-quality services that recognise the importance of self-determination, active participation and capacity building. The values, qualifications and skills of social workers constitute a precise match with the person-centred approach of the NDIS. Our strength as social workers lays in our professions strong role in assessment, planning and case management in all areas of service provision. We work with children, adults, families, carers and groups.

 85 Patrick St, Aitkenvale QLD 4814

 (07) 4755 2317

0422 071 100

 [info@we2care.com.au](mailto:info@we2care.com.au)


 [we2care.com.au](http://we2care.com.au)

 [www.facebook.com/We2care](https://www.facebook.com/We2care)

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## Wellways

We work with a diverse range of people living with mental health issues or various disabilities. We connect people, strengthen families and transform communities. We work with individuals of all ages experiencing disabilities or challenges to their social and emotional wellbeing. This can include creating a home, securing a job and building meaningful relationships.

 Eastbrooke Medical Hub - Tenancy 3, Building 2 (Ground Floor), 86 Thuringowa Drive, Thuringowa Central QLD 4817

 07 4863 4111

 [communitym@wellways.org](mailto:communitym@wellways.org)

 [wellways.org](http://wellways.org)

 [www.facebook.com/Wellwaysau](https://www.facebook.com/Wellwaysau)


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## Education

### A

#### **All Souls St Gabriels School**

Co-ed school in Richmond Hill, Queensland

 30 Dr George Ellis Dr, Richmond Hill QLD 4820

 (07) 4787 1433

 [enrolments@allsouls.qld.edu.au](mailto:enrolments@allsouls.qld.edu.au)

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### B

#### **Blackheath and Thornburgh College**

Blackheath and Thornburgh College is a primary and secondary school with boarding facilities at 55 King Street, Richmond Hill, Charters Towers, Charters Towers Region, Queensland, Australia.

 55 King St, Charters Towers City QLD 4820

 (07) 4787 5100

 [enquiries@btc.qld.edu.au](mailto:enquiries@btc.qld.edu.au)

 [btc.qld.edu.au](http://btc.qld.edu.au)


 [facebook.com/BlackheathThornburghCollege](https://facebook.com/BlackheathThornburghCollege)

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## Blackthorn Kindy Kids

Kindergarten in Richmond Hill, Queensland

 55 King St, Richmond Hill QLD 4820


 (07) 4787 5197

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## C C&K Charters Towers Kindergarten

C&K is one of Queensland's largest not-for-profit early childhood education and care providers. Our organisation has established 350 kindergartens and childcare centres that have provided over one million children with quality education since 1907.

 10 Bridge St, Richmond Hill QLD 4820

 (07) 4787 1860

 [candk.asn.au/charterstowers](http://candk.asn.au/charterstowers)

 [facebook.com/candkqld](https://facebook.com/candkqld)

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## Charters Towers Central State School

Charters Towers Central State School is a friendly, progressive school that is held in high regard by the local community.

 High St, Charters Towers City QLD 4820

 (07) 4756 2333

 [charterstowerscentralss.eq.edu.au](mailto:charterstowerscentralss.eq.edu.au)


 [facebook.com/ChartersTowersCentralSS](https://facebook.com/ChartersTowersCentralSS)

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## Charters Towers Child Care Centre

At Charters Towers Kids Early Learning Centre we pride ourselves on providing our children with an environment that is warm and welcoming. We aim to provide each child with a sense of belonging, a place where they feel comfortable and loved, accepted, supported and valued and are able to develop attachments and trust in their educators.

 17 Gordon St, Richmond Hill QLD 4820

 (07) 4787 3225

 [enquiries@kidselc.com.au](mailto:enquiries@kidselc.com.au)

 [kidselc.com.au/our-centres/charters-towers](https://kidselc.com.au/our-centres/charters-towers)

 [facebook.com/KidsELC](https://facebook.com/KidsELC)

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## Charters Towers State High School

Charters Towers State High School is a public high school in Charters Towers, Queensland, Australia

 97-113 Towers St, Charters Towers City QLD 4820

 (07) 4754 6555

 enquiries@charterstowersshs.eq.edu.au


 charterstowersshs.eq.edu.au

 facebook.com/ChartersTowersSHS

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## Columba Catholic College

A Catholic P-12 Day & Boarding School. Girls & Boys Boarding from Yr 5-12. Charters Towers

 Mt Carmel Campus: 6-8 Hackett Terrace, Charters Towers QLD 4820 (Yr 7-12 day school & boys residence) St Mary's Campus: 59-69 Mary Street, Charters Towers QLD 4820 (P-6 day school & girls residence)

 (07) 4787 1744

 office@columba.catholic.edu.au

 columba.catholic.edu.au

 facebook.com/ColumbaCatholicCollegeChartersTowers

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## Connecting Communities

Connecting Communities is a collaboration between Gtec Training and Development and Connecting 2 Community Circles. Connecting 2 Community Circles is a Not for Profit Organisation delivering NDIS supports and services to individuals with a disability. Together we offer education and training, as well as a number of NDIS services. These include community nursing, support coordination, community access and group/centre activities.

 5/14 Keane Street, Currajong QLD, Australia

 (07) 4401 5795

 [casey@connectingcommunities.com.au](mailto:casey@connectingcommunities.com.au)


 [connectingcommunities.com.au](http://connectingcommunities.com.au)

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## D Dalrymple Trade Training Centre

The Dalrymple Trade Training Centre is a state of the art multi-million dollar trade training college servicing North Queensland.

 Macpherson St, Columbia QLD 4820

 (07) 4756 2777

 [dalrymplettc.eq.edu.au](http://dalrymplettc.eq.edu.au)

 [facebook.com/DTTCChartersTowers](https://facebook.com/DTTCChartersTowers)

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## Department of Education and Training - Early Childhood Education and Care - NQ Region

The role of the North Queensland Early Childhood Education and Care (ECEC) is to work collaboratively in partnership with ECEC services and schools to support the delivery of high quality programs and successful transitions to all children.

 Level 7, 445 Flinders Street Townsville QLD 4810

 (07) 4758 3385

 [Raelee.Hall@det.qld.gov.au](mailto:Raelee.Hall@det.qld.gov.au)

 [earlychildhood.qld.gov.au](http://earlychildhood.qld.gov.au)

 [facebook.com/TheEarlyYearsCount](https://facebook.com/TheEarlyYearsCount)

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## **M** **MRAEL**

MRAEL Ace Apprenticeship Centre is an Australian Apprenticeship Support Network (AASN) Provider, contracted by the Australian Government to provide a free service to employers and apprentices or trainees to assist them with the sign-up, administration and management of Australian Apprenticeships and Traineeships.

 2/199 Ingham Road West End QLD 4810

 0409 562 374

 [lrodwell@mrael.om.au](mailto:lrodwell@mrael.om.au)

 [mrael.com.au](http://mrael.com.au)

 [facebook.com/mrael.au](https://facebook.com/mrael.au)

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## My Pathways

Australia's largest community development program contractor - in partnership with the national government - My Pathway works with communities to provide education, training, employment and enterprise development opportunities in remote and rural regions.

 B/254 Ross River Rd, Aitkenvale QLD 4814

 (07) 4781 2000

 [info@mpath.com.au](mailto:info@mpath.com.au)

 [mpath.com.au](http://mpath.com.au)

 [facebook.com/MyPathway](https://facebook.com/MyPathway)

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## N

### National Disability Coordination Officer Programme

National Disability Coordination Officer Programme is funded by the Australian Government Dept of Education and Training. NDCO works strategically with service providers in the Education, Training, Higher Education, Employment and Community sectors to improve the transitions of people with disability and help them achieve optimum outcomes.

 210 Ross River Rd Aitkenvale Qld 4814

 (07) 4727 2608

 [davids@stepsgroup.com.au](mailto:davids@stepsgroup.com.au)





 [ndco.stepscs.net.au](http://ndco.stepscs.net.au)

 [facebook.com/NDCO.Qld.Regions](https://facebook.com/NDCO.Qld.Regions)

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## National Retail Association






The National Retail Association is a Brisbane based non for profit registered training organisation (RTO) specialising in training from certificate II through to Diplomas. We currently have Government funded contracts in NQ region.

-  6 Overend Street East Brisbane QLD 4169
  -  (07) 3240 0100
  -  k.mccauley@nra.net.au
  -  nra.net.au
  -  facebook.com/National-Retail-Association-360199277491581
- 

## T

## Tafe North Queensland

TAFE Queensland is the statutory authority parent body for TAFE technical and further education training in the Australian state of Queensland.

-  Corner of Hugh Street & Fulham Road Pimlico Qld 4812
  -  1300 308 233
  -  info.north@tafe.qld.edu.au
  -  tafeqld.edu.au
  -  facebook.com/tafenorth
-

## Employment

### **B** **breakthru**

breakthru is a national not-for-profit organisation committed to empowering people to create their own futures. Through the provision of high-quality person-centric programs, we enable thousands of people every year to address mental health, employment, disability, homelessness and training needs.

 Ronan Street & Palmerston Street, Vincent QLD 4814, Australia

 1800 767 212

 charterstowers@breakthru.org.au

 breakthru.org.au

 facebook.com/breakthruAU

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### **M** **My Pathways**

Australia's largest community development program contractor - in partnership with the national government - My Pathway works with communities to provide education, training, employment and enterprise development opportunities in remote and rural regions.

 B/254 Ross River Rd, Aitkenvale QLD 4814

 (07) 4781 2000

 info@mpath.com.au

 mpath.com.au

 facebook.com/MyPathway

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## Government

### **A** **Adis 24/7 Alcohol and Drug Support**

Adis 24/7 Alcohol and Drug Support is a free 24 hour, 7 day a week confidential support service for people in Queensland with alcohol and other drug concerns, their loved ones and health professionals.

 1800 177 833

 [adis@health.qld.gov.au](mailto:adis@health.qld.gov.au)

 [adis.health.qld.gov.au](http://adis.health.qld.gov.au)

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### **ATODS (Alcohol, Tobacco and Other Drugs)**

ATODS provides information, clinical assessment, counselling, treatment and referral for individuals, groups and families with a range of alcohol and other drug related problems. The service provides a range of services including health promotion and workforce development.

 North Ward Health Campus 35-43 Gregory Street, North Ward QLD 4811

 (07) 4433 9600

 [Tsv-North\\_Ward-Admin@health.qld.gov.au](mailto:Tsv-North_Ward-Admin@health.qld.gov.au)

 [health.qld.gov.au/townsville/imhs/imhs-atods](http://health.qld.gov.au/townsville/imhs/imhs-atods)

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## **B BreastScreen Queensland - Townsville**

BreastScreen Queensland has been providing Queensland women with quality breast cancer screening services for over 25 years. We are the only nationally accredited breast cancer screening provider in Queensland offering free screening and assessment, to eligible women, using the latest digital mammography technology.

 Domain Central Townsville 103/141 Duckworth Street GARBUTT QLD 4814

 (07) 4433 3300

 [bsq.townsville@health.qld.gov.au](mailto:bsq.townsville@health.qld.gov.au)

 [breastscreen.qld.gov.au/service-maps-townsville.asp](http://breastscreen.qld.gov.au/service-maps-townsville.asp)

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## **C Centrelink**

We deliver Centrelink social security payments and services to Australians.

 31 Hodgkinson St, Charters Towers City QLD 4820

 (07) 4761 5299

 [servicesaustralia.gov.au](http://servicesaustralia.gov.au)

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## Charters Towers Community Mental Health Service

The Charters Towers Community Mental Health Service (CTCMHS) provide a specialist and recovery orientated mental health service to consumers with moderate to severe mental health problems and their families. The team is multi-disciplinary and works across the life-span to promote social and emotional wellbeing. The service area encompasses Charters Towers and the surrounding communities of Hughenden, Richmond, Ravenswood and Greenvale

-  137-139 Gill Street Charters Towers QLD 4820
  -  (07) 4787 0342 1300 642 255
  -  [ctcmhs@health.qld.gov.au](mailto:ctcmhs@health.qld.gov.au)
  -  [health.qld.gov.au/public-health/topics/mental-health](http://health.qld.gov.au/public-health/topics/mental-health)
- 

## Charters Towers Health Centre

Primary Care The Charters Towers Hospital is a public hospital providing various forms of healthcare to the surrounding community. These include An acute primary care clinic providing outpatient services and ambulatory care to the community. Visiting outreach services include endoscopy, respiratory medicine and paediatrics. Community-based staff provide school based health support as well as child health, mental health, community antenatal and postnatal midwifery services. Telehealth services are available, via video-conference, linking patients with specialist services, reducing the need for patient travel.

-  137-139 Gill St, Charters Towers, QLD 4820
  -  (07) 4787 0333
  -  [health.qld.gov.au/services/townsville/tville\\_ctowers\\_hc](http://health.qld.gov.au/services/townsville/tville_ctowers_hc)
  -  [facebook.com/pages/Charters-Towers-Hospital/152792771450151](https://facebook.com/pages/Charters-Towers-Hospital/152792771450151)
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## Charters Towers Regional Council

Charters Towers Regional Council is the leading provider of Exceptional Local Government Service to the Communities within the Local Government Area. No-one has the capacity to replicate these service provisions within the Region. Council's organisational structure is designed to support the achievement of Council's vision and key plans. Reviews of the organisational structure ensure the optimal deployment of resources to deliver identified corporate priorities. Proposals for organisational structure changes are approved by the Chief Executive Officer prior to consideration and approval by Council.

-  24 Mosman Street, Charters Towers QLD 4820
  -  (07) 4761 5300
  -  [mail@charterstowers.qld.gov.au](mailto:mail@charterstowers.qld.gov.au)
  -  [charterstowers.qld.gov.au](http://charterstowers.qld.gov.au)
  -  [facebook.com/ChartersTowersRegionalCouncil](https://facebook.com/ChartersTowersRegionalCouncil)
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## Commonwealth Respite and Carelink Centre

Commonwealth Respite and Carelink Centres (CRCCs) aim to contribute to the support and maintenance of caring relationships by facilitating access to information, respite care and other support appropriate to carers' needs and circumstances, and the needs of the people they care for. The national network of CRCCs provides a link to carer support services and assists carers with options to take a break through short-term and emergency respite. Where appropriate, a CRCC can help with putting in place regular respite for a carer to reduce the need for unplanned and emergency respite.


-  91 Sugar Rd, Maroochydore QLD 4558
  -  1800 052 222
  -  [dss.gov.au/disability-and-carers/programmes-services/for-carers/commonwealth-respite-and-carelink-centres](http://dss.gov.au/disability-and-carers/programmes-services/for-carers/commonwealth-respite-and-carelink-centres)
-

## D

### **Department of Communities, Disability Services and Seniors**

Queensland Government Services- Community - community recovery, gambling help, neighbourhood centres support, volunteering Disability - The Queensland Government's traditional role in disability services has changed as a result of the signing of the full scheme National Disability Insurance Scheme (NDIS) bi-lateral agreement. Our role has now shifted to supporting and advocating for people with disability, working in partnership with the disability sector to create an all-abilities Queensland and monitoring the NDIS to ensure it delivers the outcomes we all expect for Queenslanders with disability.

 313 Ross River Rd, Aitkenvale QLD 4814, Australia

 (07) 4799 5250

 [townsvilleintake@communities.qld.gov.au](mailto:townsvilleintake@communities.qld.gov.au)

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### **Department of Education and Training - Early Childhood Education and Care - NQ Region**

The role of the North Queensland Early Childhood Education and Care (ECEC) is to work collaboratively in partnership with ECEC services and schools to support the delivery of high quality programs and successful transitions to all children.

 Level 7, 445 Flinders Street Townsville QLD 4810

 (07) 4758 3385

 [Raelee.Hall@det.qld.gov.au](mailto:Raelee.Hall@det.qld.gov.au)


 [earlychildhood.qld.gov.au](http://earlychildhood.qld.gov.au)

 [facebook.com/TheEarlyYearsCount](https://facebook.com/TheEarlyYearsCount)

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## Department of Housing and Public Works

Social Housing, Rent Connect, Bond Loan and Rental Grant Program, Occupational Therapy.

 (07) 4760 7378

 [hpw.qld.gov.au](http://hpw.qld.gov.au)

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## Department of Human Services

The Department of Human Services is responsible for the development of service delivery policy and provides access to social, health and other payments and services. It was created on 26 October 2004 as part of the Finance and Administration portfolio. The Human Services Legislation Amendment Act 2011 integrated the services of Medicare Australia and Centrelink on 1 July 2011 into the Department of Human Services.

 [humanservices.gov.au](http://humanservices.gov.au)

 [facebook.com/ServicesAustralia](https://facebook.com/ServicesAustralia)


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## N

### National Disability Coordination Officer Programme

National Disability Coordination Officer Programme is funded by the Australian Government Dept of Education and Training. NDCO works strategically with service providers in the Education, Training, Higher Education, Employment and Community sectors to improve the transitions of people with disability and help them achieve optimum outcomes.

 210 Ross River Rd Aitkenvale Qld 4814

 (07) 4727 2608

 [davids@stepsgroup.com.au](mailto:davids@stepsgroup.com.au)

 [ndco.stepscs.net.au](http://ndco.stepscs.net.au)

 [facebook.com/NDCO.Qld.Regions](https://facebook.com/NDCO.Qld.Regions)

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## P

### Public Trustee Townsville

The Public Trustee is a self-funding statutory authority that reports to Queensland Parliament through the State's Attorney-General. We deliver a range of services to the Queensland community including: Enduring Powers of Attorney, Free Will making, Deceased Estate Administration, Management of investments and trusts, Auctioning and sale of property, Financial Administration for people with decision making impairment, Administering unclaimed money, Acting as trustee for a number of Queensland's philanthropic foundations and trusts.

 370 Flinders Street, Townsville QLD 4810, Australia

 1300 360 044

 [pt\\_townsville@pt.qld.gov.au](mailto:pt_townsville@pt.qld.gov.au)

 [pt.qld.gov.au](http://pt.qld.gov.au)





 [facebook.com/The-Public-Trustee-of-Queensland-156462151076041](https://facebook.com/The-Public-Trustee-of-Queensland-156462151076041)

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## Queensland Health -Townsville Sexual Health

Youth Focused Sexual Health Clinic-FREE (NO MEDICARE REQUIRED). CONFIDENTIAL SERVICE for the testing and treatment of sexually transmissible infections, reproductive health advice, condoms and safer sex information.

-  Townsville Sexual Health 36 Gregory Street Northward QLD 4810
  -  [Kylee.Parsons@health.qld.gov.au](mailto:Kylee.Parsons@health.qld.gov.au)
  -  [health.qld.gov.au/clinical-practice/guidelines-procedures/sex-health](http://health.qld.gov.au/clinical-practice/guidelines-procedures/sex-health)
  -  [facebook.com/QLDHealth](https://facebook.com/QLDHealth)
- 

## Queensland Health Child and Youth Mental Health

The Community Child and Youth Mental Health Service (CYMHS) is a secondary level specialist service that supports children and young people aged 0-18 years with severe and complex behavioural and emotional difficulties. The service offers comprehensive assessment and treatment involving the whole family as much as possible. A referral is required from the GP, Paediatrician, Senior school Guidance Officer, other Health Services or Child Safety Department. Adolescents may contact and speak to our Intake Officer regarding a referral if they wish.

-  138 Thuringowa Dr, Kirwan Qld 4817
  -  (07) 4433 9004
  -  [TSV-Kirwan-CYMHS-Intake-Officer@health.qld.gov.au](mailto:TSV-Kirwan-CYMHS-Intake-Officer@health.qld.gov.au)
  -  [childrens.health.qld.gov.au/chq/our-services/mental-health-services](http://childrens.health.qld.gov.au/chq/our-services/mental-health-services)
  -  [facebook.com/childrenshealthqld](https://facebook.com/childrenshealthqld)
-

## Health/ Allied Health

### 1

#### 13 HEALTH

13 HEALTH is a confidential phone service that provides health advice to Queenslanders. You can phone and talk to a registered nurse 24 hours a day, 7 days a week for the cost of a local call. Registered nurses provide health-related advice over the phone for health information and assessment of symptoms. This includes a comprehensive telephone assessment resulting in a recommendation of a time and place of care. The service also provides immediate, evidence based healthcare information and referral to other health care providers which is targeted to the appropriate level and location of care.

 13 432584

 [qld.gov.au/health/contacts/advice/13health](http://qld.gov.au/health/contacts/advice/13health)

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#### 13 HEALTH - POISONS INFORMATION CENTRE

Call the Poisons Information Centre on 13 11 26 for help and advice about poisonings from plants, animals, medicines and chemicals

 13 432584/

 [health.qld.gov.au/public-health/topics/poisons](http://health.qld.gov.au/public-health/topics/poisons)

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## ABBA Care

Our aim is to deliver optimal support which improves the lives of our participants treating them with care, respect, dignity and compassion. We comply with the NDIS Commission Standards, deliver excellence and promote overall wellbeing. We offer:

- Care for adults and children with specialist and complex needs, including physical, learning and cognitive disabilities
- Rehabilitation support for people to regain independence after illness, injury or hospitalisation
- Live-in, respite and ongoing support for family carers
- Mental Health Support Services

 3/420 Bayswater Road Garbutt Townsville, QLD 4814

 (07) 4430 9300 (Townsville)

 charterstowers@abbacare.com.au

 [abbacare.com.au](http://abbacare.com.au)

 [facebook.com/abbacareaustralia](https://facebook.com/abbacareaustralia)

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## Access Therapy Services

Occupational therapy services across the lifespan - paediatrics, aged, and disability. NDIS registered provider. Services in clinic, early learning centres, schools or home.

 144 Ross River Road, Mundingburra QLD 4812, Australia

 (07) 4779 1886

 [info@accesstherapyservices.com.au](mailto:info@accesstherapyservices.com.au)

 [accesstherapyservices.com.au](http://accesstherapyservices.com.au)

 [facebook.com/AccessTherapyServices](https://facebook.com/AccessTherapyServices)

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## Act for Kids

ACT for Kids is a non-government not-for-profit organisation providing free professional support services to children and families who have experienced, or are at risk of child abuse and neglect. Through education, assessment and specialised therapeutic intervention, we offer parents the support they need to raise happy, healthy children and enjoy positive family relationships.

 Lot 1 Endeavour Drive Western Campus James Cook University Douglas QLD 4811

 (07) 4755 8777

 Townsville@actforkids.com.au

 actforkids.com.au

 facebook.com/ACTforKids

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## Advanced Health & Hand Therapy

Advanced Health & Hand Therapy provides expert hand and upper limb diagnosis and rehabilitation.

 32 Ross River Rd, Mundingburra QLD 4812

 (07) 4767 5103

 ADMIN@AHHT.COM.AU

 ahht.com.au

 facebook.com/advancedhealthandhandtherapy

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## **Aidacare (formerly Walk on Wheels)**

Aidacare is a provider of the following:

- Equipment to Aged Care Facilities for Fitouts and ongoing equipment needs
- Equipment for Home Care 'living at home' needs for senior citizens
- Equipment to Hospitals for Ward based use and Sluice room applications
- Post-operative discharge Rehab Equipment needs
- Rental equipment for temporary needs
- Equipment for Complex Rehab management needs after brain, spinal or other severe injury
- Complex Rehab equipment, Paediatric and Cerebral Palsy needs
- Equipment supply to community organisations supporting Disability or Ageing needs
- Equipment for Veterans and State organisations providing Ageing and Disability needs
- Preventative maintenance service contracts to Aged Care Facilities and Hospitals
- General Equipment service and repair Consumable and Continence supplies

 1/178 Hugh St, Curranjong QLD 4812

 (07) 4427 6827

 [townsville@aidacare.com.au](mailto:townsville@aidacare.com.au)

 [aidacare.com.au](http://aidacare.com.au)

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## **Alzheimer's Australia (Qld)**

Alzheimer's Australia (Qld) is the Queensland member of Alzheimer's Australia, the peak national charity for people with dementia and their families and carers. We deliver information, education, advocacy and a unique range of support services for people, of all ages, living with all forms of dementia.

 165 Kings Road Pimlico QLD 4812

 1800 639 331

 [enquiries@alzqld.org.au](mailto:enquiries@alzqld.org.au)

 [alzheimeronline.org/page/our-services/your-health/nursing-services-dementia](http://alzheimeronline.org/page/our-services/your-health/nursing-services-dementia)

 [facebook.com/Alzheimersqueensland](https://facebook.com/Alzheimersqueensland)

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## Ambulance/Police/Fire Brigade

 000/

 [qld.gov.au/emergency/emergencies-services/assistance/getting-help](https://qld.gov.au/emergency/emergencies-services/assistance/getting-help)

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## Anglicare Community & Aged Services

Services include:

- Public Intoxication Support (via MPIP) - Managing Public Intoxication Program;
- Under 65's (Nursing, personal care, domestic, respite, centre based activities and social support);
- Over 65's HACC (Nursing, personal care, domestic, respite, centre based activities and social support);
- a range of Packaged Care Options to assist elderly clients to remain living independently at home and in the community.

 11/155 Denham Street, Townsville QLD 4810

 (07) 4722 0400

 [townsville@anglicaresq.org.au](mailto:townsville@anglicaresq.org.au)

 [anglicaresq.org.au](https://anglicaresq.org.au)

 [facebook.com/AnglicareSouthernQueensland](https://facebook.com/AnglicareSouthernQueensland)

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## Australian Hearing Townsville

Australian Hearing - Townsville provide services including assessing hearing, fitting hearing devices and providing counselling and rehabilitative programs to help eligible clients manage their hearing impairment.

 2/24 Ross River Road, Mundingburra QLD 4812, Australia

 (07) 4771 9100

 [hearing.com.au](http://hearing.com.au)


 [business.facebook.com/HearingAustralia](https://business.facebook.com/HearingAustralia)

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## **B** Be (formerly ComLink)

Be (formerly ComLink) - linking community through transport and care solutions. Be provides services such as: Home Care Packages, domestic assistance, personal care, clinical care, allied health, respite care, transfer package, community transport, social support, events and outings. NDIS transport.

 559 Flinders St, Townsville QLD 4810, Australia

 1300 785 227

 [enquiries@wearebe.org.au](mailto:enquiries@wearebe.org.au)


 [www.wearebe.org.au](http://www.wearebe.org.au)

 [facebook.com/wearebe](https://facebook.com/wearebe)

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## Bodyfix Physiotherapy & Massage

Physiotherapy, Massage Therapy, Exercise Physiology, Integrative Acupuncture, Dry Needling, Clinical Pilates, Hydrotherapy, Functional Capacity Evaluations, Pre Employment Assessments, Real time Ultrasound, Women's Health including lymphoedema management.

 70 Racecourse Rd, Richmond Hill QLD 4820

 (07) 4787 7656

 [bodyfixphysio@bigpond.com](mailto:bodyfixphysio@bigpond.com)

 [bodyfixphysio.com](http://bodyfixphysio.com)

 [facebook.com/BodyfixPhysiotherapy](https://facebook.com/BodyfixPhysiotherapy)

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## BreastScreen Queensland - Townsville

BreastScreen Queensland has been providing Queensland women with quality breast cancer screening services for over 25 years. We are the only nationally accredited breast cancer screening provider in Queensland offering free screening and assessment, to eligible women, using the latest digital mammography technology.

 Domain Central Townsville 103/141 Duckworth Street GARBUTT QLD 4814

 (07) 4433 3300

 [bsq.townsville@health.qld.gov.au](mailto:bsq.townsville@health.qld.gov.au)

 [breastscreen.qld.gov.au/service-maps-townsville.asp](http://breastscreen.qld.gov.au/service-maps-townsville.asp)

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## Cancer Council Queensland (Townsville)

Cancer Council Queensland is dedicated to improving quality of life for people living with cancer, through research, patient care, prevention and early detection. Cancer Council Queensland (CCQ) raises funds that are dedicated to improving quality of life for people living with cancer, through research, patient care, prevention and early detection.

 24 Warburton Street, North Ward QLD 4810, Australia

 (07) 4796 8400

 [info@cancerqld.org.au](mailto:info@cancerqld.org.au)

 [cancerqld.org.au](http://cancerqld.org.au)


 [facebook.com/cancercouncilqueensland](https://facebook.com/cancercouncilqueensland)

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## Charters Towers Health service

Primary Care The Charters Towers Hospital is a public hospital providing various forms of healthcare to the surrounding community. These include An acute primary care clinic providing outpatient services and ambulatory care to the community. Visiting outreach services include endoscopy, respiratory medicine and paediatrics. Community-based staff provide school based health support as well as child health, mental health, community antenatal and postnatal midwifery services. Telehealth services are available, via video-conference, linking patients with specialist services, reducing the need for patient travel.

 137-139 Gill St, Charters Towers, QLD 4820

 (07) 4787 0333

 [health.qld.gov.au/services/townsville/tville\\_ctowers\\_hc](http://health.qld.gov.au/services/townsville/tville_ctowers_hc)

 [facebook.com/pages/Charters-Towers-Hospital/152792771450151](https://facebook.com/pages/Charters-Towers-Hospital/152792771450151)

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## Charters Towers Medical Centre

Medical clinic in the Charters Towers City, Queensland

 50 Gill St, Lissner QLD 4820

 (07) 4787 7339

 [reception@charterstowersmedicalcentre.com.au](mailto:reception@charterstowersmedicalcentre.com.au)

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## Charters Towers Rehabilitation Unit

Local Government service providing a range of health and wellbeing services. Services - Intellectually Disabled Life Skills Program - Extended Care and Rehabilitation - Acquired Brain Injury Program - Visiting Psychiatrist - Visiting Medical Staff Allied health services - Physiotherapist - Visiting Speech Therapist - Psychologist - Occupational Therapy - Visiting Podiatrist - Social Worker

 35 Gladstone Road, Queenton Charters Towers, QLD 4820, Australia

 (07) 4787 5200

 [health.qld.gov.au/services/townsville/tville\\_ctowers\\_rc](http://health.qld.gov.au/services/townsville/tville_ctowers_rc)

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## Clarity hearing + balance

Clarity provide a full range of hearing health services to residents of Charters Towers and surroundings including: Full, comprehensive hearing tests Free advanced hearing aids to eligible pensioners, DVA card holders and NDIS participants Industrial deafness treatment and options Central Auditory Processing testing Tinnitus assessment and treatment Cochlear implants and bone anchored hearing devices Hearing aid adjustments and evaluations

 258 Gill St, Charters Towers City QLD 4820

 (07) 4779 1566

 enquiries@clarityhearingsolutions.com.au

 clarityhearingsolutions.com.au

 facebook.com/ClarityHearingSolutions

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## Collins' Pharmacy

Pharmacy

 54 Gill St, Lissner QLD 4820

 (07) 4787 1305

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## Complete Mobility

Complete Mobility and Rehab looks firstly at the needs of our customers. We want to promote safe ageing and independence in the home, supplying products that improve your quality of life with increased mobility and comfort. We work closely with occupational therapists and care providers to ensure you are getting the right advice and equipment. We also provide free equipment trials and on-site services in your home.

 10 - 12, Keane Street, Currajong QLD 4812

 (07) 4725 9476

 [admintsv@completemobility.com.au](mailto:admintsv@completemobility.com.au)

 [completemobility.com.au](http://completemobility.com.au)


 [facebook.com/completemobilityrehab](https://facebook.com/completemobilityrehab)

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## Connect Charters Towers

Connect is a managed Hub for Allied Health and other visiting services to be able to provide for the needs of the Charters Towers Community. NDIS providers and private service providers are invited to provide their services from the Connect CT with the support of our staff and facilities. Clients and patients should contact their allied health providers directly to organise appointments & services.

 236 Gill Street, Charters Towers, City, QLD 4820

 (07) 4424 9865

 [info@connectct.org.au](mailto:info@connectct.org.au)

 [connectct.org.au](http://connectct.org.au)

 [facebook.com/connect4820](https://facebook.com/connect4820)

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## Connecting Communities

Connecting Communities is a collaboration between Gtec Training and Development and Connecting 2 Community Circles. Connecting 2 Community Circles is a Not for Profit Organisation delivering NDIS supports and services to individuals with a disability. Together we offer education and training, as well as a number of NDIS services. These include community nursing, support coordination, community access and group/centre activities.

 5/14 Keane Street, Currajong QLD, Australia

 (07) 4401 5795

 [casey@connectingcommunities.com.au](mailto:casey@connectingcommunities.com.au)

 [connectingcommunities.com.au](http://connectingcommunities.com.au)

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## CPL - Choice, Passion, Life (formerly Cerebral Palsy League)

CPL - Choice, Passion, Life (formerly Cerebral Palsy League) is a non-profit organisation that provides vital therapy and support services to more than 8,000 children and adults with disabilities in Queensland.

 22 Ridley Road, Kirwan QLD 4817, Australia

 (07) 4799 9600

 [dfield@cpl.org.au](mailto:dfield@cpl.org.au)

 [cpl.org.au](http://cpl.org.au)

 [facebook.com/ChoicePassionLife](https://facebook.com/ChoicePassionLife)

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## D

### **Dalrymple Villa (Meal Delivery, Short-term and Respite Care)**

Residents in the Charters Towers area who prefer to live at home may access Dalrymple Villa's community mobile meals program. The program includes affordable three-course meals delivered each day to your home at an affordable rate. (N.B – disability criteria applies). Short-term Care – Rooms are available for short-term care (up to nine weeks) to assist people in need after hospitalisation, periods of illness or to provide carer relief. Day Care – The facility offers a day respite program, which enables families the opportunity to leave their loved ones in our care for the day.

 15 Fraser Street, Charters Towers, QLD, 4820

 (07) 4787 4233

 [manager@dalrymplevilla.org.au](mailto:manager@dalrymplevilla.org.au)

 [dalrymplevilla.org.au](http://dalrymplevilla.org.au)

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### **Deaf Services Queensland**

Deaf Services is an NDIS registered service provider offering NDIS Support Coordination, NDIS Plan Management, Community Access services, aged care, independent daily living skills support, education, interpreting and allied health services such as speech therapy.

 Suite 3, Level 1 313 Ross River Road Aitkenvale QLD 4814

 (07) 4724 4163

0417 164 679

 [dsq@deafsq.org.au](mailto:dsq@deafsq.org.au)

 [deafservicesqld.org.au](http://deafservicesqld.org.au)

 [facebook.com/DeafServicesLtd](https://facebook.com/DeafServicesLtd)

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## Dementia Australia QLD

Dementia Australia is the new voice of Alzheimer's Australia, an organisation that has been supporting and advocating for people living with dementia, their carers and family's for many years. Alzheimer's Australia changed their name to Dementia Australia in October 2017 as it better describes what the organisation does. We offer information and support to people living with all different forms of dementia.

 165 Kings Road, Pimlico QLD 4812, Australia

 (07) 4755 1177

 [qld.townsville@dementia.org.au](mailto:qld.townsville@dementia.org.au)

 [dementia.org.au](http://dementia.org.au)

 [facebook.com/DementiaAustralia](https://facebook.com/DementiaAustralia)

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## Department of Communities, Disability Services and Seniors

Queensland Government Services- Community - community recovery, gambling help, neighbourhood centres support, volunteering Disability - The Queensland Government's traditional role in disability services has changed as a result of the signing of the full scheme National Disability Insurance Scheme (NDIS) bi-lateral agreement. Our role has now shifted to supporting and advocating for people with disability, working in partnership with the disability sector to create an all-abilities Queensland and monitoring the NDIS to ensure it delivers the outcomes we all expect for Queenslanders with disability.

 313 Ross River Rd, Aitkenvale QLD 4814, Australia

 (07) 4799 5250

 [townsvilleintake@communities.qld.gov.au](mailto:townsvilleintake@communities.qld.gov.au)

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## Diabetes Queensland

Information and support resources for people living with Diabetes, as well as supporters and health professionals. Other services include: events and education, resources, multicultural and Indigenous resources, support, healthy lifestyle programs, recipes etc.

 29 Finchley St, Milton QLD 4064, Australia

 1300 136 588

 [info@diabetesqld.org.au](mailto:info@diabetesqld.org.au)

 [diabetesqld.org.au](http://diabetesqld.org.au)

 [facebook.com/DiabetesQueensland](https://facebook.com/DiabetesQueensland)

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## E Epilepsy Queensland

Increasing awareness of epilepsy in the community and supporting people impacted by epilepsy are the key goals for Epilepsy Queensland. We provide support, peer to peer connections, counselling, information, education, training and advocacy services to people with epilepsy and their families, schools, health professional and disability services.

 Level 2, Gabba Towers, 411 Vulture Street, Woolloongabba QLD 4102

 (07) 3435 5000

 [services@epilepsyqueensland.com.au](mailto:services@epilepsyqueensland.com.au)

 [epilepsyqueensland.com.au](http://epilepsyqueensland.com.au)

 [facebook.com/EpilepsyQueensland](https://facebook.com/EpilepsyQueensland)

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## Eyecare Plus Charters Towers


Charters Towers optometrist, Eyecare Plus Charters Towers, offers comprehensive eye examinations, prescription sunglasses, spectacle frames, contact lenses and eye health care for the whole family.

 258 Gill St, Charters Towers City QLD 4820

 (07) 4787 8122

 [eyecareplus.com.au/](mailto:eyecareplus.com.au/)

 [eyecare.com.au](http://eyecare.com.au)

 [facebook.com/pages/Eyecare-Plus-Charters-Towers/316043391741475](https://facebook.com/pages/Eyecare-Plus-Charters-Towers/316043391741475)

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## Gold City Medical Centre

Our aim is to provide the highest quality medical care as courteously and effectively as possible. As a provider of healthcare to Charters Towers for over 30 years we pride ourselves in continually improving the range of services we offer to our community.

 Cnr 89 Mossman Street and, 1 Gill St, Charters Towers City QLD 4820


 (07) 4787 7203

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## GoldCity Dental Centre

GoldCity Dental Centre in Charters Towers offers excellent modern dental services in a caring friendly environment.

 254 Gill St, Charters Towers City QLD 4820

 (07) 4787 1269

 [info@goldcitydentalcentre.com.au](mailto:info@goldcitydentalcentre.com.au)

 [goldcitydentalcentre.com.au](http://goldcitydentalcentre.com.au)

 [facebook.com/GoldCityDentalCentre](https://facebook.com/GoldCityDentalCentre)

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## Griffiths Chemmart Pharmacy

Pharmacy

 24 Gill St, Charters Towers City QLD 4820

 (07) 4787 1301

 [griffithspharmacy@outlook.com](mailto:griffithspharmacy@outlook.com)


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## Headspace Townsville

More than 75 per cent of mental health issues develop before a person turns 25. And yet, many traditional services aren't equipped to address the unique barriers that young people face to accessing mental health support. headspace began in 2006 to address this critical gap, by providing tailored and holistic mental health support to 12 - 25 year olds. With a focus on early intervention, we work with young people to provide support at a crucial time in their lives – to help get them back on track and strengthen their ability to manage their mental health in the future.

 2/14 Sporting Dr, Thuringowa Central QLD 4817

 (07) 4799 1799

 [headspace@naphl.com.au](mailto:headspace@naphl.com.au)


 [headspace.org.au/headspace-centres/townsville](https://headspace.org.au/headspace-centres/townsville)

 [facebook.com/headspaceAustralia](https://facebook.com/headspaceAustralia)

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## Hear and Say

Hear and Say has 24 years' experience offering early intervention services for families whose children have any degree of hearing loss, including children with additional disabilities. The experienced Townsville team comprises an audiologist and speech pathologists, with further access to teachers of the deaf, an occupational therapist, clinical social worker and physiotherapists through telepractice in Brisbane who work with families to provide an end-to-end service package that meets families' health, education and disability needs.

 JCU: James Cook University, Australia, Townsville, Douglas Campus, Clinical Practice Building, Douglas QLD, Australia

 (07) 3850 2111

 [mail@hearandsay.com.au](mailto:mail@hearandsay.com.au)


 [hearandsay.com.au](https://hearandsay.com.au)

 [facebook.com/HearAndSay](https://facebook.com/HearAndSay)


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## Hearing Australia - Townsville

Hearing Australia offer services including: Assessing hearing, selecting and fitting hearing devices, regular hearing checks to monitor changes, training to improve listening and communication, providing counselling and rehabilitative programs, ongoing care and device repair services, home visits for those unable to travel to a clinic, helping to manage hearing loss on a day-to-day basis.

 24-28 Ross River Road Mundingburra QLD 4812

 (07) 4771 9100


 [hearing.com.au](http://hearing.com.au)

 [business.facebook.com/HearingAustralia](https://business.facebook.com/HearingAustralia)

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## Hope, Health and Happiness

Counselling, advocacy, programs (parenting education, stress management for senior school students), NDIS Services - tenancy and transition supports, Early Intervention for Early Childhood, therapeutic supports, Support Coordination, Specialist Positive Behaviour Supports. Registered provider for participants of DVA, and the NDIS programs.

 Douglas QLD, Australia

 0402 683 757

 [info@hopehealthhappiness.me](mailto:info@hopehealthhappiness.me)


 [hopehealthhappiness.me](http://hopehealthhappiness.me)

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## J

### James Cook University - College of Medicine and Dentistry

The medical program at The James Cook University College of Medicine and Dentistry has a distinctive regional mission with a focus on the needs of rural, remote and underserved communities, tropical medicine and the health of Aboriginal peoples and Torres Strait Islanders. We aim to lead positive change in health and medical care for communities of tropical Australia and beyond through socially accountable health education,

 1 James Cook Drive Townsville QLD 4811 College of Medicine and Dentistry James Cook University  
Townsville QLD 4811

 (07) 4781 5876

 [jcu.edu.au](http://jcu.edu.au)

 [facebook.com/jamescookuniversity](https://facebook.com/jamescookuniversity)

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## L

### Life Tec Australia

LifeTec is a social enterprise that provides dedicated assistive technology (AT) services. Our aim is to enable people of all ages and abilities to actively engage in home, work, school and community life. Established in 1981, LifeTec has a team of health professionals including occupational therapists, speech pathologists and physiotherapists who have a passion for AT.

 Shop G-3A, Domain Central 103 Duckworth Street, Garbutt 4814

 1300 543 383

 [mail@lifetec.org.au](mailto:mail@lifetec.org.au)

 [lifetec.org.au](http://lifetec.org.au)

 [facebook.com/LifeTecAustralia](https://facebook.com/LifeTecAustralia)

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## **Mates4Mates**

Offers current and ex-serving defence force personnel, wounded, injured and ill (because of their service) and their families, holistic rehabilitation services. These include physical rehabilitation, psychological rehabilitation, and health and wellbeing programs, free of charge.

 40 Anne Street (entrance via Wotton Street) Aitkenvale QLD 4814

 (07) 4771 9600

 [Townsville@mates4mates.org](mailto:Townsville@mates4mates.org)

 [mates4mates.org](http://mates4mates.org)

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## **Medic Alert Foundation**

The Australia Medic Alert Foundation is a registered not-for-profit membership-based organisation that provides a trusted 24/7 personal medical emergency information system for people with medical conditions, allergies, implants and with an advanced care directive. Operating in Australia for almost 50 years.

 1800 88 22 22

 [enquiry@medicalert.org.au](mailto:enquiry@medicalert.org.au)

 [medicalert.org.au](http://medicalert.org.au)

 [facebook.com/pg/AustraliaMedicAlertFoundation/about](https://facebook.com/pg/AustraliaMedicAlertFoundation/about)

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## Medicines Line

We collaborate with healthdirect Australia to deliver Medicines Line, a telephone service providing consumers with information on prescription, over-the-counter and complementary (herbal, 'natural', vitamin and mineral) medicines. When you call 1300 MEDICINE from Queensland or Victoria, you will be connected directly with an NPS MedicineWise Pharmacist.


 1300 633 424

 [nps.org.au/medicines-line](https://nps.org.au/medicines-line)

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## Men's Line Australia

MensLine Australia is a telephone and online counselling service for men with emotional health and relationship concerns. We're here to help anywhere, anytime.

 1300 789 978

 [changingforgood@ontheline.org.au](mailto:changingforgood@ontheline.org.au)

 [mensline.org.au](https://mensline.org.au)

 [facebook.com/MensLineAus](https://facebook.com/MensLineAus)

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## MS Queensland

For the past 60 years MS Queensland has provided care and support to Queenslanders living with MS, and more recently, other chronic, progressive neurological diseases. We are the first choice for people living with MS and other progressive neurological diseases because of our experience, commitment, knowledge and services.

 Clinical Practice Building James Cook University Mount Stuart Street Douglas QLD 4814

 1800 177 591

0439 788 331

 [angie.morio@sparkneurocare.com.au](mailto:angie.morio@sparkneurocare.com.au)


 [msqld.org.au](http://msqld.org.au)

 [facebook.com/msqld](https://facebook.com/msqld)

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## N Non-urgent Medical Transport

The QAS operates as a statewide service within Queensland Health, and is accountable for the delivery of pre-hospital ambulance response services, emergency and non-emergency pre-hospital patient care and transport services, inter-facility ambulance transport, casualty room services, and planning and coordination of multi-casualty incidents and disasters.

 (07) 4796 9054

131 233

 [ambulance.qld.gov.au/index.html](http://ambulance.qld.gov.au/index.html)

 [facebook.com/qldambulanceservice](https://facebook.com/qldambulanceservice)

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## North Townsville Community Hub (NOTCH)

North Townsville Community Hub is a provider of the following: Advocacy; Child Nurse; Craft; Emergency Relief Vouchers; Family Support; Information; JP; Playgroup; speech therapy; Thai Chi; Yoga

 52 Palm Drive Deeragun QLD 4818

 (07) 4751 6511

 [manger@notch.org.au](mailto:manger@notch.org.au)

 [facebook.com/pages/category/Community/North-Townsville-Community-Hub-257177881022550](https://facebook.com/pages/category/Community/North-Townsville-Community-Hub-257177881022550)

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## Northern Australian Primary Health LTD Allied Health Services

Northern Australia Primary Health Limited complements the care provided by General Practitioners (GPs) through our services and increasing capacity to manage complex care needs. Our primary healthcare services will ensure the delivery of health and wellbeing options as close to the consumer and their carers as possible.

 Level 4 Clinical Practice Building 1 James Cook Drive Douglas QLD 4814

 (07) 4421 7700

 [admintownsville@naphl.com.au](mailto:admintownsville@naphl.com.au)

 [naphl.com.au](http://naphl.com.au)

 [facebook.com/naphltd](https://facebook.com/naphltd)

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## P

### Primary Health Network - Northern Queensland

Northern Queensland PHN (NQPHN) is an independent not-for-profit organisation, funded by the Australian Government to commission services to meet the health needs and priorities of our region. Our vision is to help Northern Queenslanders live happier, healthier, longer lives. Across northern Queensland, from Sarina in the south to the Torres Strait in the north, NQPHN co-ordinates and commissions primary and preventive health care – that is, the health care that is undertaken outside of a hospital, such as GPs, allied health, chronic disease management, aged care, mental health, and Aboriginal and Torres Strait Islander health.

📍 JCU, Building 500, Level 3 1 James Cook Drive Douglas, QLD 4811

☎ (07) 4796 0400

✉ [townsville@nqphn.com.au](mailto:townsville@nqphn.com.au)

🌐 [nqphn.com.au](http://nqphn.com.au)

📘 [facebook.com/nqphn](https://facebook.com/nqphn)

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## Q

### Queensland Health -Townsville Sexual Health

Youth Focused Sexual Health Clinic-FREE (NO MEDICARE REQUIRED). CONFIDENTIAL SERVICE for the testing and treatment of sexually transmissible infections, reproductive health advice, condoms and safer sex information.

📍 Townsville Sexual Health 36 Gregory Street Northward QLD 4810

✉ [Kylee.Parsons@health.qld.gov.au](mailto:Kylee.Parsons@health.qld.gov.au)

🌐 [health.qld.gov.au/clinical-practice/guidelines-procedures/sex-health](http://health.qld.gov.au/clinical-practice/guidelines-procedures/sex-health)


📘 [facebook.com/QLDHealth](https://facebook.com/QLDHealth)


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## **R** Rural & Regional Therapy (RAR Therapy)

FNA, SIL, SDA, Home Modifications, Children & Adults OT, AT Assessments, Home Care Packages, Home Assessments, Speech Therapy & Positive Behaviour Support.

 6/56 Charles Street Aitkenvale Townsville

 1800 734 466  
424331548

 [info@rartherapy.com.au](mailto:info@rartherapy.com.au) or [hannahe@rartherapy.com.au](mailto:hannahe@rartherapy.com.au)

 [rartherapy.com.au](http://rartherapy.com.au)

 [facebook.com/rartherapy.com.au](https://facebook.com/rartherapy.com.au)

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## **S** Spinal Life Australia

We support people with a spinal injury to rebuild their lives and advocate for greater independence, equity and choice. We do this through our high quality and contemporary services, which are provided by our extensive networks throughout the state. We provide personal assistance through our Personal Support & Home Care Services Program and allied health services that provide valuable information and advice on health and lifestyle issues, equipment, and government services to individuals, their families, health and community workers, as well as carers.

 488 Ross River Road Cranbrook Qld 4814

 (07) 4755 1755

 [gkerkin@spinal.com.au](mailto:gkerkin@spinal.com.au)

 [spinal.com.au](http://spinal.com.au)


 [facebook.com/spinallifeaustralia](https://facebook.com/spinallifeaustralia)

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## Stacey and Stacey Optometrists

Our local optometrists confidently provide a wealth of experience and knowledge to ensure that customers are given the best professional advice for their individual eye health. We pride ourselves on a family-oriented and relaxed environment, to ensure our customers enjoy visiting the optometrists and discovering their must-have new pair of glasses. Our superior care extends into our ranges of the latest designer optical frames and sunglasses – with options for every face.

 9 Gill St, Charters Towers QLD 4820

 (07) 4787 1401

 charterstowers@staceyandstacey.com.au

 staceyandstacey.com.au

 facebook.com/Stacey-Stacey-Optometrists-1279140128774323

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## Sullivan Nicolaides Pathology

Medical and cardiology testing facility

 7 Gill St, Charters Towers City QLD 4820

 (07) 4787 3650



 snp.com.au

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## T

### Talk HQ Speech Pathology

Provide paediatric speech pathology services for both developmental delays and children with disabilities in the areas of speech, language, literacy, stuttering, voice and feeding difficulties.

 123 Mosman St, Charters Towers QLD 4820

 (07) 4755 0225

 hello@talkhq.com.au

 talkhq.com.au

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### Think Mobility

Think Mobility sell online and in store, rent and maintain lifestyle and mobility aids to the general public as well as to patients funded by both Federal and State funded schemes such as the Department of Veterans Affairs and Transition Care (Federal Government), the Medical Aid Subsidy Scheme (MASS) and Palliative Care (Queensland State Government), National Disability Insurance Scheme (NDIS/NDIA) and National Injury Insurance Scheme (NIIS). We also serve other businesses including hospitals, aged care facilities and medical professionals.

 239 Dalrymple Road, Garbutt QLD 4814, Australia

 (07) 4728 1200

 web@thinkmobility.com.au

 thinkmobility.com.au

 facebook.com/ThinkMobility

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## Toothcare-Wecare

Located in the heart of Charters Towers, Toothcare – We care is a peaceful and friendly dental practice catering for all of your general, cosmetic, emergency and family dental needs.

 85 Mosman St, Lissner QLD 4820

 (07) 4787 8701

 tcwc@toothcarewecare.com

 charterstowersdentist.com.au

 facebook.com/toothcarewecare

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## Total Lifestyle Chiropractic

TLC has spent over a decade finding the highest quality Chiropractors, chiropractic assistants and other allied health professionals who love the communities they live in and have a passion for helping people achieve their ultimate health goals. We believe every person should have access to natural health care options which is why we operate in 10 different locations throughout Eastern Australia, mostly in regional areas. We aim to recruit the best, and then we ensure they stay the best through ongoing coaching, mentoring and training designed to ensure they have the most up to date information and research surrounding Chiropractic care.

 83 Mosman St, Charters Towers City QLD 4820

 (07) 4787 7076

 ChartersTowers@TLCAustralia.com

 tlcaustralia.com/locations/charters-towers

 facebook.com/TLC-Charters-Towers-Chiropractors-215590931968018

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## **Towers Family Health Clinic**

At Towers Family Health Clinic our first priority is ensuring that you have the best possible treatment outcome.

Diabetic Educator visits every - 2 times per month

 26/2 Gill St, Charters Towers City QLD 4820

 (07) 4787 2546

 [towersfamilyhealthclinic.com.au](http://towersfamilyhealthclinic.com.au)

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## **Townsville Child Youth and Family Health Service - Kirwan Campus**

Child, Youth and Family Health Service is a free, community-based service provided to families by qualified health professionals. This service offers a wide range of early-intervention and community-based programs for all families with children aged between birth and 18 years.

 138 158 Thuringowa Drive, Kirwan, QLD, 4817

 (07) 4433 9000

 [TSV-childhealth-intake@health.qld.gov.au](mailto:TSV-childhealth-intake@health.qld.gov.au)

 [townsville.health.qld.gov.au/services/community-health/child-youth-and-family-community-health](http://townsville.health.qld.gov.au/services/community-health/child-youth-and-family-community-health)

 [facebook.com/townsvillehhs](https://facebook.com/townsvillehhs)

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## Vision Australia

Vision Australia is a leading national provider of blindness and low vision services in Australia. We work in partnership with Australians who are blind or have low vision to help them achieve the possibilities they choose in life.

 7 Fulham Road, Pimlico QLD 4812

 (07) 4434 5800

 [info@visionaustralia.org](mailto:info@visionaustralia.org)

 [visionaustralia.org](http://visionaustralia.org)

 [facebook.com/VisionAustralia](https://facebook.com/VisionAustralia)

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## We2Care Disability & Social Services

We2Care welcomes you to a new disability services approach of providing high-quality services that recognise the importance of self-determination, active participation and capacity building. The values, qualifications and skills of social workers constitute a precise match with the person-centred approach of the NDIS. Our strength as social workers lays in our professions strong role in assessment, planning and case management in all areas of service provision. We work with children, adults, families, carers and groups.

 85 Patrick St, Aitkenvale QLD 4814

 (07) 4755 2317

0422 071 100

 [info@we2care.com.au](mailto:info@we2care.com.au)

 [we2care.com.au](http://we2care.com.au)

 [www.facebook.com/We2care](https://www.facebook.com/We2care)

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## Indigenous Services

### **D** **Diabetes Queensland**

Information and support resources for people living with Diabetes, as well as supporters and health professionals. Other services include: events and education, resources, multicultural and Indigenous resources, support, healthy lifestyle programs, recipes etc.

 29 Finchley St, Milton QLD 4064, Australia

 1300 136 588

 [info@diabetesqld.org.au](mailto:info@diabetesqld.org.au)

 [diabetesqld.org.au](http://diabetesqld.org.au)

 [facebook.com/DiabetesQueensland](https://facebook.com/DiabetesQueensland)

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## Jobs

### **B** **breakthru**

breakthru is a national not-for-profit organisation committed to empowering people to create their own futures. Through the provision of high-quality person-centric programs, we enable thousands of people every year to address mental health, employment, disability, homelessness and training needs.

 Ronan Street & Palmerston Street, Vincent QLD 4814, Australia

 1800 767 212

 [charterstowers@breakthru.org.au](mailto:charterstowers@breakthru.org.au)

 [breakthru.org.au](http://breakthru.org.au)

 [facebook.com/breakthruAU](https://facebook.com/breakthruAU)

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## Legal/ Advocacy

### **A Alzheimer's Australia (Qld)**

Alzheimer's Australia (Qld) is the Queensland member of Alzheimer's Australia, the peak national charity for people with dementia and their families and carers. We deliver information, education, advocacy and a unique range of support services for people, of all ages, living with all forms of dementia.

 165 Kings Road, Pimlico QLD 4812, Australia

 1800 639 331

 enquiries@alzqld.org.au

 [alzheimeronline.org/page/our-services/your-health/nursing-services-dementia](http://alzheimeronline.org/page/our-services/your-health/nursing-services-dementia)

 [facebook.com/Alzheimersqueensland](https://facebook.com/Alzheimersqueensland)

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### **H Hope, Health and Happiness**

Counselling, advocacy, programs (parenting education, stress management for senior school students), NDIS Services - tenancy and transition supports, Early Intervention for Early Childhood, therapeutic supports, Support Coordination, Specialist Positive Behaviour Supports. Registered provider for participants of DVA, and the NDIS programs.

 Douglas QLD, Australia

 0402 683 757

 info@hopehealthhappiness.me

 [hopehealthhappiness.me](http://hopehealthhappiness.me)

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## P

### Public Trustee Townsville

The Public Trustee is a self-funding statutory authority that reports to Queensland Parliament through the State's Attorney-General. We deliver a range of services to the Queensland community including: Enduring Powers of Attorney, Free Will making, Deceased Estate Administration, Management of investments and trusts, Auctioning and sale of property, Financial Administration for people with decision making impairment, Administering unclaimed money, Acting as trustee for a number of Queensland's philanthropic foundations and trusts.

 370 Flinders Street, Townsville QLD 4810, Australia

 1300 360 044

 [pt\\_townsville@pt.qld.gov.au](mailto:pt_townsville@pt.qld.gov.au)

 [pt.qld.gov.au](http://pt.qld.gov.au)

 [facebook.com/The-Public-Trustee-of-Queensland-156462151076041](https://facebook.com/The-Public-Trustee-of-Queensland-156462151076041)



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## Sport & Recreational Services

### L

#### **Lions Club of Charters Towers Host Inc.**

Lions Club of Charters Towers Host Inc. is a community based service club. Lions believe in the power of ordinary Australians to create strong, caring and compassionate communities, by working together. Lions help those with a disability, back up emergency services and are 100% committed to solving community problems. There are Lions Clubs in 1,400 towns and cities around Australia, and find creative and innovative ways to do something to help those most in need.

-  0427 007291
  -  [info@herberthall.com.au](mailto:info@herberthall.com.au)
  -  [lionsclubs.org.au](http://lionsclubs.org.au)
  -  [facebook.com/lionsaustralia](https://facebook.com/lionsaustralia)
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### N

#### **North Townsville Community Hub (NOTCH)**

North Townsville Community Hub is a provider of the following: Advocacy; Child Nurse; Craft; Emergency Relief Vouchers; Family Support; Information; JP; Playgroup; speech therapy; Thai Chi; Yoga

-  52 Palm Drive Deeragun QLD 4818
  -  (07) 4751 6511
  -  [manger@notch.org.au](mailto:manger@notch.org.au)
  -  [facebook.com/pages/category/Community/North-Townsville-Community-Hub-257177881022550](https://facebook.com/pages/category/Community/North-Townsville-Community-Hub-257177881022550)
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## Transport/ Accommodation



### Althea Projects Inc

Wee Care Residential service provides 24 hour, 7 days a week crisis/emergency accommodation for children up to and including 11 years of age. The service is flexible and committed to meeting the individual needs of children, young people and their families. As a result of Australian Government funding, Wee Care is able to provide limited assistance to families in crisis. Emergency relief is available in the form of food parcels and vouchers to families in a variety of limited circumstances. Please contact us to see if you're eligible.

 Level 2 296 Ross River Road Aitkenvale QLD 4814

 (07) 4772 4499

 [admin@altheaprojects.org.au](mailto:admin@altheaprojects.org.au)

 [altheaprojects.org.au](http://altheaprojects.org.au)

 [facebook.com](https://facebook.com)

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### Australian Red Cross Wellbeing Accommodation Centre

This 20-room accommodation centre allows you to rest and recuperate while you are in Townsville for medical treatment. This home-away-from-home has 42 beds and is just a very short walk to the Townsville General Hospital in Douglas. Most of the rooms have ensuite bathrooms, and four rooms share an ensuite bathroom. The centre is supported by out-of-hours Red Cross support volunteers who live onsite.

 100 Angus Smith Drive, Douglas QLD 4814

 (07) 3199 4167

 [redcross.org.au/get-help/community-services/medical-accommodation](http://redcross.org.au/get-help/community-services/medical-accommodation)

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## **B** **Be (formerly ComLink)**

Be (formerly ComLink) - linking community through transport and care solutions. Be provides services such as: Home Care Packages, domestic assistance, personal care, clinical care, allied health, respite care, transfer package, community transport, social support, events and outings. NDIS transport.

 559 Flinders St, Townsville QLD 4810, Australia

 1300 785 227

 enquiries@wearebe.org.au

 www.wearebe.org.au

 facebook.com/wearebe

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## **C** **Cancer Council Queensland - Gluyas Rotary Lodge**

The Gluyas Rotary Lodge provides Independent Accommodation in the form of units for country persons and their families whilst undergoing cancer treatment.

 24 Warburton St, North Ward QLD 4810

 (07) 4796 8400

 info@cancerqld.org.au

 cancerqld.org.au

 facebook.com/cancercouncilqueensland

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## Coast to Country Housing

Coast to Country Housing provides Community Housing, both transitional and long term, in consultation with the Department of Housing and Public Works. Clients with approved housing applications may be referred directly once a suitable property is available that matches their needs. External support services are also able to refer clients who satisfy the department of Housing & Public Works' criteria.

 294-296 Ross River Rd Aitkenvale QLD 4814

 (07) 4772 5530

 enquiries@c2chousing.org.au

 c2chousing.org.au

 facebook.com/c2chousingorg

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## D Douglas Coaches

Douglas Coaches have 20 years of experience in the transportation industry. We provide a daily return passenger service from Charters Towers to Townsville. We also cater for private and corporate charters with our fleet of luxury, fully airconditioned coaches.

 7-11 Cassidy Lane CHARTERS TOWERS QLD 4820



 dougcoac@bigpond.net.au

 douglascoaches.com.au

 facebook.com/DouglasCoaches

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## N

### Non-urgent Medical Transport

The QAS operates as a statewide service within Queensland Health, and is accountable for the delivery of pre-hospital ambulance response services, emergency and non-emergency pre-hospital patient care and transport services, inter-facility ambulance transport, casualty room services, and planning and coordination of multi-casualty incidents and disasters.

 (07) 4796 9054

131 233

 [ambulance.qld.gov.au/index.html](http://ambulance.qld.gov.au/index.html)

 [facebook.com/qldambulanceservice](https://facebook.com/qldambulanceservice)

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## P

### Prospect Community Services

Prospect is a highly respected non-profit community service organisation with 30 years experience in delivering a range of quality programs and support services, and the Community Housing Program - low cost housing and accommodation to local individuals, families, and the community-at-large.

 3 Powell Lane, Charters Towers QLD 4820

 (07) 4787 4797

 [info@prospect.org.au](mailto:info@prospect.org.au)

 [prospect.org.au](http://prospect.org.au)

 [facebook.com/ProspectCommunityServices](https://facebook.com/ProspectCommunityServices)

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## Queensland Rail Travel

Some, but not all, of Queensland Rail's long distance train services are accessible. Let the Queensland Rail Customer Contact Centre know of your requirements when booking your journey. If you use a wheelchair, walking frame, mobility scooter or other mobility aid, provide its dimensions.

 1800 872 467

 [reservations@qr.com.au](mailto:reservations@qr.com.au)

 [qld.gov.au/disability/out-and-about/travel-transport/rail-travel](http://qld.gov.au/disability/out-and-about/travel-transport/rail-travel)

 [facebook.com/share.php](https://facebook.com/share.php)

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## Sera's Womens Shelter

Shelter – safe and secure shelter for women and children escaping domestic violence. Support around housing, finances, emotional support. 4 weeks crisis accommodation; Outreach Program – emotional and practical support for women who have left DV but not residing in the shelter. Offers support around family law court, DV court and referrals to appropriate organisations; Referral through DV Connect Hotline 1800 811 811 (24 hours)

 (07) 4721 2888

 [serasadmin@bigpond.com](mailto:serasadmin@bigpond.com)

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## Sharehouse Youth Accommodation Program Inc

Crisis shelter operates for 16 – 21 year old male and females. We have 6 crisis beds of accommodation. We have access to 7 units of accommodation for supported living and we can support young people to sustain tenancies or seek accommodation. We offer case management to all young people whether they are in our accommodation or other.

 296 Ross River Road Aitkenvale QLD 4814

 (07) 4771 5346

 [Info@sharehouse.org.au](mailto:Info@sharehouse.org.au)

 [sharehousetsv.com](http://sharehousetsv.com)

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## T

### TOTTS-Community Flyer

We can take you within the local Townsville region and beyond. Quotes will be provided on application.

Townsville Community Flyer is not just about transport. We offer other social services for our members to enhance their wellbeing, including a drop-in centre, barbecues and social outings. The TOTTS Community Flyer hosts a themed luncheon on the last Monday of each month. Bookings are required one week in advance. The event runs for two hours from noon to 2pm. There is a nominal fee plus the cost of your transport to and from the event.

 51 Everett Street, Mount Saint John QLD 4818

 1300 389 137

Email returned



 [transitcare.com.au](http://transitcare.com.au)

 [facebook.com/TOTTSCommunityFlyer](https://facebook.com/TOTTSCommunityFlyer)


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## TransitCare - Community Flyer

TransitCare Ltd is an innovative not-for-profit organisation dedicated to providing community transport for eligible clients in the Brisbane South, Logan areas and in Townsville.

 1300 153 636

 [hr@communityflyer.com.au](mailto:hr@communityflyer.com.au)

 [transitcare.com.au/wp-content/uploads/2019/03/Transport-Information-Booklet-Brisbane-and-Townsville.pdf\\_\\_transitcare.com.au](https://transitcare.com.au/wp-content/uploads/2019/03/Transport-Information-Booklet-Brisbane-and-Townsville.pdf__transitcare.com.au)

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